



# Wigan Safeguarding Adult's Board Newsletter October 2023

## Spotlight on a Team

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### Prevention Hub (previously known as the PSR Hub)

The Prevention Hub is a multi-agency team including Key Workers, Business Support Officers, Local Authority Asylum Seeker Liaison Officers (LAASLOs), a Violence Reduction Officer, and Police Officers who work across the entire borough.

The team have a range of work-streams, but their primary focus is to engage with individuals when high repeat demand is identified across various services. The team gather this data from various data sets and intelligence. Some limited examples of work-streams are; repeat adult missing from home episodes, repeat A&E attendance, repeat victims of crime, repeat police call outs, repeat Northwest Ambulance call outs and asylum seeker settlement and integration. The team also work with Greater Manchester Police (GMP) and partner agencies to offer interventions around the highest repeat Domestic Abuse perpetrators. The team is flexible and reactive to meet the needs of our residents and offer an asset-based holistic approach to problem solve and reduce demand.

In addition to the above the team have access to various partnership systems meaning they can conduct checks to see who an individual is open to, or previously known to, when required for various safeguarding reasons.

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## Looking Ahead to Safeguarding Adult's Week 2023

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**This year's Safeguarding Adult's Week 2023 runs from Monday 20th of November to Friday 24th of November.**

The Week will focus on how you can prioritise the welfare and well-being of yourself and others. It is an opportunity for organisations to come together to raise awareness of important safeguarding issues.

We would like to encourage you to think about what well-being means to you and what this means for the people you support during Safeguarding Adults Week.

The aim is to highlight key safeguarding issues, start conversations and raise awareness of safeguarding best practice. Each day will focus on a different safeguarding theme, which relates to how individuals and organisations can safeguard themselves and others.

### **Themes:**

**Monday** - What's My Role in Safeguarding Adults?

**Tuesday** - Taking the Lead on Safeguarding in Your Organisation.

**Wednesday** - Who Cares for The Carers? Secondary and Vicarious Trauma.

**Thursday** - Adopting a Trauma Informed Approach to Safeguarding Adult's.

**Friday** - Listen, Learn, Lead: Co - Production with Experts By Experience.

We would love to know what you are doing in your organisation to promote Safeguarding Adult's Week 2023.

Let us know by emailing: [wsabtraining@wigan.gov.uk](mailto:wsabtraining@wigan.gov.uk)

Look out for WSABs Safeguarding Adult's Week Agenda coming soon.

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## Greater Manchester Fire and Rescue

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At the beginning of September, Greater Manchester Fire and Rescue Service (GMFRS) firefighters successfully delivered the second Atlas Project with Greater Manchester Probation Service to support positive rehabilitation of adults convicted of fire-setting behaviours.

The course was led by Watch Manager Niall Grosvenor and Firefighter Rachelle Brooks, who have utilised their lived experiences and knowledge to support the group to achieve any goals and overcome challenges.

The group identified areas they can improve to help support their own skills and needs, whilst addressing the root causes to their offence.

The group provided feedback around the positive engagement in the sessions and how the crews have raised awareness to dangers, risks, and consequences of offending behaviour.

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## SAR Learning

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### **Case 1 - Colin (Name has been changed due to confidentiality).**

Colin is an elderly man who was admitted to hospital in a poor state of health due to his care and support needs not being met by his informal carer, following a failure of services to respond to concerns or to assess Colin's needs.

The main themes within the case are: Self Neglect / Neglect and Acts of Omission, Informal Carer, Pressure Ulcers.

To find out more about the learning from this case click [here](#)

### **Case 2 - Diane (Name has been changed due to confidentiality).**

Diane was a 65-year-old lady who died as result of fire in her home. She was considered complex and was presenting to services with increasing medical needs, both physical and mental. Diane had a history of trauma and self-neglect, as well as ongoing concerns regarding self-neglect and hoarding, especially in relation to refusing care and support.

The main themes within the case are Fire Risk, Self-Neglect, Learning disability, Trauma.

To find out more about the learning from this case click [here](#)

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## Self-Neglect Toolkit

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The Self Neglect Toolkit has been designed to support professionals in Wigan to facilitate effective multi-agency working with adults who are at risk of serious harm or death because of self-neglect, risk taking behaviour or refusal of services. All partner agencies must take all reasonable steps to work with an individual who is self-neglecting and address the risks when they have been made aware themselves. Building a positive relationship with individuals who self-neglect is critical to achieving change for them and in ensuring their safety and protection.

The toolkit aims to support professionals in evidencing defensible decisions and provide suggestions about what you can do in difficult situations that challenge decision making. It is also to ensure that all possible avenues have been explored and supports you in understanding the process and consideration of capacity and executive function to support your understanding of this and when to override consent.

The Self-Neglect lunch and learn session gives a brief overview of the toolkit and further supports your understanding of how and when to use this.

You can access the Self-Neglect training here: [WSAB Training Brochure](#)

You can access the Self-Neglect Toolkit here: [Self-Neglect Toolkit](#)

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## Wigan Safeguarding Adult's Policy and Procedure

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Wigan Safeguarding Adults Board have published a new Safeguarding Adults Policy and Procedure on their website. The procedure was developed as part of a wide consultation that included adult social care, adult social care providers, police and health. The result is a radically different style of procedures that provide clarity around the stages of a safeguarding process and what happens at each point. The new procedures are easier for both professionals and members of the public to follow and evidence accountability and responsibilities throughout the safeguarding pathway. If you have any questions about the policy or procedure, please contact [wsabtraining@wigan.gov.uk](mailto:wsabtraining@wigan.gov.uk)

You can find the Safeguarding Policy [here](#)

You can find the Safeguarding Procedure [here](#)

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