Wigan Safeguarding Adult's Board Newsletter April 2023

What's New? 👀

Newly Appointed Principal Social Worker - Mark Shorrock

I joined Wigan as a Social Worker in January 2010. Eventually leading to being Advanced Mental Health Practitioner Lead, Statutory Services Manager and Locality Manager for Community Services. I have now been appointed as Service Manager, Mental Health professional Lead and Principle Social Worker (PSW) since February 2023.

“The PSW provides professional practice oversight in place to lead, oversee, support and develop excellent social work practice and in turn lead the development of excellent social workers and social care practitioners.”

I am very proud and excited to have been provided with the opportunity to be the professional lead for the adult social care workforce in Wigan. I am awaiting the exciting challenge of implementing new legislation under both Liberty Protection Safeguards and Mental Health Act Review. I look forward to working with you all over the coming months and travelling ‘Back to the future’ together.

Spotlight on a professional

Lena Gibson- Hoarding Support Co-ordinator

My name is Lena Gibson, and my job role is Hoarding Support Co-ordinator. I work within the Adult Safeguarding Team at Adult Social Care and Health.

You might find this hard to believe but this is my dream job. I first came across this issue about 5 years ago and tried to find some local help for people.

This is a really challenging job role, most people are frightened of accepting help as they think we will get a skip and throw all their belongings away like you see on TV programmes. This is not my approach and I really enjoy working with people long term to find solutions that they are comfortable with that builds their confidence and resilience.

You can view our hoarding toolkit here: Hoarding Toolkit

You can also book on Hoarding training via the training brochure here: [WSAB Learning and Development Brochure]

Wrightington, Wigan and Leigh Teaching Hospital NHS Foundation Trust

Think Family Safeguarding Service

The Think Family Safeguarding Service has a clear function and purpose to safeguard all children, children in care and adults at risk. The Think Family Safeguarding Service comprises of named professionals, alongside specialist medical, clinical & administrative staff working in conjunction with Wigan Safeguarding Children Partnership and Wigan Safeguarding Adult's Board. The aim is to promote a culture within Wrightington, Wigan and Leigh Teaching Hospital (WWLTH) that supports quality care by ensuring we have a workforce that is skilled, knowledgeable, and competent regarding safeguarding.

This service aims to:

- *Provide an advisory service to all practitioners within WWL around safeguarding processes and support available for both patients and staff.*
- *Support practitioners in recognising and responding to signs of abuse and neglect.*
- *Prevent harm and reduce the risk of abuse or neglect to children, young people and adults at risk.*
- *Promote an approach that concentrates on delivering patient centred outcomes.*
- *Provide accessible safeguarding information and advice via the duty line Monday to Friday.*
- *Outside of these hours safeguarding advice is available via the WWL Intranet and the local authority duty service.*

Greater Manchester Fire and Rescue Service

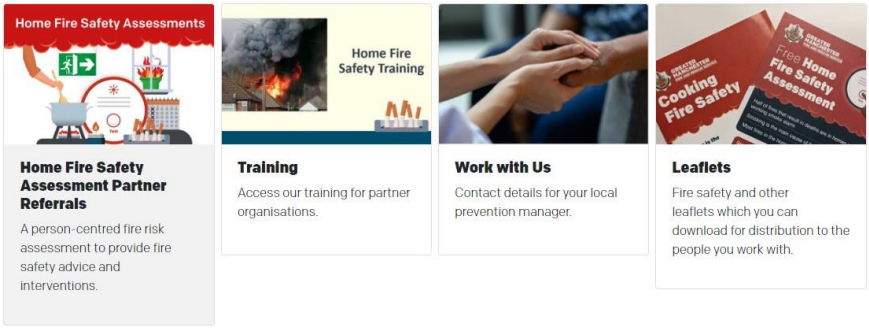
Greater Manchester Fire and Rescue Service (GMFRS) is one of the largest Fire and Rescue Services outside London with more than 1,637 members of staff and 41 fire stations. They cover approximately 500 square miles and a culturally diverse population of 2.8 million people.

Their vision is to make Greater Manchester a safer place by being a modern community, focused and influential Fire and Rescue Service.

GMFRS aim to provide the best emergency response they can to their communities. This is their primary function, but their role is much broader than this. GMFRS have focused on prevention and protection work over the last decade to try and stop incidents happening in the first place, improving community outcomes in a variety of ways, educating and developing young people and making fire station facilities available and more welcoming to the public.

GMFRS have some really useful information specifically for their partner organisations and professionals that can be accessed via their website [Partner Information - Greater Manchester Fire Rescue Service](#).

GMFRS also have a fire safety partnership newsletter that you can sign up to using this link [Greater Manchester Fire and Rescue Service (list-manage.com)](#)



Spotlight on a Team

MAPPT Team

On the 1st November 2022 the Adult Safeguarding Team launched the Multi Agency Prevention Protection Team (MAPPT), incorporating the Vulnerable Adult Risk Management (VARM) process. The team is made up of 5 social workers who work as co-ordinators within the VARM model.

The VARM process is a multi-agency, adult risk management process to support multi-agency working around vulnerable adults deemed to **have mental capacity**, but who are at risk of serious harm or death. Our criteria under this process is that the person MUST have

capacity to make decisions and choices, does not meet the criteria for Section 42 safeguarding (The Care Act 2014), is at risk of serious harm or death and/or there is a significant risk to the health and safety of others in the community. You can find more information about the MAPPT team and the VARM model along with our referral process on the WSAB website or you can e-mail us at MAPPT@wigan.gov.uk. We are also offering presentations to roll out this process and an opportunity to meet the team.

Visit the WSAB Website for more information and to access the referral form: Wigan policy and procedure (wigansafeguardingadults.org)

VARM

Vulnerable Adult Risk Management

Wigan Safeguarding Adult's Board

Learning From Safeguarding Adult Reviews (SARs)

In this newsletter we've picked two outcomes from SARs to reflect on

Context behind the SARs

Colin was an elderly man who was admitted to hospital in a poor state of health. This was due to his care and support needs not being met by his informal carer (his son) following a failure of services to respond to concerns or to assess Colin's (and his son's) needs.

Numerous case reviews have highlighted that professionals, when disagreeing about a decision involving health and social care needs could have used the WSAB resolution protocol. Therefore, raising the issues that they believe would have a detrimental effect on their health or safeguarding outcomes.

Outcomes ☑

1. Self-neglect is identified at the earliest opportunity and effective action is taken.

2. Professional's will apply the Resolution Protocol when a difference of opinion is not resolved in a timely manner or cannot be resolved.

What you can do ☑

- Familiarise yourself and read the Self-Neglect toolkit which can be found here: Self-Neglect Guidance

- Utilise the Resolution Protocol that can be found here: Resolution Protocol

Current Learning Opportunities 📝

Self-Neglect: Lunch and Learn

This lunch and learn session will provide professionals with an overview of how to recognise and support someone who is self-neglecting.

To book your place follow the links below:

Wednesday 10th May 2023

Friday 16th June 2023

Wednesday 12th July 2023

Professional Curiosity

This training will provide professionals with an understanding of professional curiosity, identify practice issues and barriers related to this and apply the learning from Safeguarding Adult Reviews (SARs) where lack of professional curiosity has been identified.

To book your place follow the link below:

Thursday 1st June 2023

Thursday 7th September 2023

Thursday 11th January 2024

Stop Loan Sharks and Financial Crime: Lunch and Learn Session

This lunch and learn session will provide you with the information and tools to recognise and respond to the increase in loan sharks and financial crime.

To book your place follow the link below:

Wednesday 21st June 2023

To View all available training courses, visit the training brochure via this link:

WSAB Learning and Development Brochure

Before you go...

Have you got a positive news story or case study with a positive outcome where someone in your organisation has safeguarded and helped someone in need?

If so, we'd love to hear about it. You can tell us using the form below.

We can learn as much from a positive case than we can from one that didn't go as planned.

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https://forms.office.com/e/j49mBG5wNv

✉ If there is something you would like to see in the newsletter please email wsabtraining@wigan.gov.uk

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