



# Wigan Safeguarding Partnership

Multi Agency Safeguarding Arrangements

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## Foreword

### Local Authority

These new multi-agency safeguarding arrangements are rooted in the Wigan Deal. At its heart the Deal is about empowering individuals and communities and enabling them to do what they do best. It's about finding out what is important to our citizens, what truly makes them happy, and focusing on their strengths and talents. It's been a new way of delivering public services where staff are positive, accountable and have courage. We do things *with* our residents is always in our minds. It has been about our organisations getting a deep understanding of local communities and working together across public services in common geographies, building relationships and getting to know each other.

Our safeguarding partnership recognises that at its heart, it's communities that keep other safe as much as services, and we have begun to explore what a new relationship with citizens and communities might look like, and how we might begin to work more closely on both identifying safeguarding risks and issues much earlier, and how we can work with them in new ways to address the culture that drives the different forms of abuse or neglect.

Under the Wigan Deal, we have new operating principles and mechanisms in place within the Borough that will allow us to test how we work differently with individuals, and our Safeguarding Partnership is and will be an integral part of that.

### GMP

There can be no greater priority for public services than the protection, safeguarding and improvement of outcomes for children. GMP view the duty placed upon the three key agencies, Police, Local Authority and Clinical Commissioning Groups, as a golden opportunity to review all safeguarding arrangements across Greater Manchester. This must be with the aim of improving effectiveness, efficiency and consistency. These plans are simply the start of the process and GMP looks forward to working closely, with partners to develop the plans and arrangements over the coming months in a constructive and ambitious approach. The professionalism and dedication evident in partners in each of the 10 local authority areas, will be crucial in making Greater Manchester a safer place to live and an area in which the life outcomes of each child are continually improving.

### CCG

As one of the three local safeguarding partners with a duty to develop and oversee local safeguarding arrangements we welcome this opportunity to continue working with our tripartite partners, and wider stakeholders locally, to safeguard and promote the welfare of children, young people and adults at risk in the Borough. The well-being of children, young people and adults is at the heart of everything we do in the NHS. Safeguarding is firmly embedded within the core duties of all organisations across the health system. It is the responsibility of every NHS-funded organisation, and all staff working in the NHS, to ensure that the principles and duties of safeguarding children and adults are holistically, consistently and conscientiously applied. Safeguarding continues to change with new and emerging risks and our proactive safeguarding interventions must develop in

tandem with the pressures and challenges within our communities. In order to face these new safeguarding challenges, we will work together across the public services, voluntary sector and community assets, to build sustainable contextual safeguarding interventions for whole populations

## 1 The Wigan Deal and Safeguarding - A shared vision and values

The Wigan Safeguarding Children and Safeguarding Adults Boards have already contributed to making our borough a safer place to live and also to the wider Deal.

Below we'll illustrate what our vision and values are through the Deal for Safeguarding we developed. But we want to improve even more, reviewing our multi-agency safeguarding arrangements has allowed us to understand what priorities we need to concentrate on for the next 12-18 months. We will re-focus our collective efforts on the important "back to basics" core processes at the front line that make the difference to those in need of protection and safeguarding. This document sets out those ambitions, some of which we've already made good progress on, some that a refocussing of our collective effort will contribute to improving.

### 1.1 Safeguarding and Public Service Reform in Wigan– a Changed Landscape

Cross partnership working under the Deal has contributed to key transformational change– 8 years on and the landscape has changed considerably and positively;

- a new multi-agency collaboration known as the Healthier Wigan Partnership is bringing health and social care agencies together as one;
- the development of our place-based integration is driving collaboration between the statutory and the community / voluntary sector. Part of this work has included working with our GP clusters in innovative ways to improve the experience of individuals accessing health and social care settings, as well as placing schools at the heart of how place-based integration needs to work;
- our commissioning frameworks and processes are coming together under the Clinical Commissioning Group / Local Authority Single Commissioning Function.
- The Wigan Education Partnership has been formed and provides accountability regarding standards and provision. It oversees accountability for use of resources and impact against agreed priorities and reporting takes place through respective Headteacher associations. It has a key function to liaise and connect with other Wigan partnerships including this Safeguarding Partnership through the work of our Education Settings Sub Board (see structure in this document).

Collectively we've made a good start but there is still work to do to consolidate our approach and ensure safeguarding is further embedded within our new ways of working.

### 1.2 Work Achieved to Date

The Deal for Adult Social Care has overseen some key changes in the way that adult social care is delivered through investing in new strength-based approaches for core social work processes, and that at its heart utilise community assets for individuals to tap into. The Ethical Framework for home care support has transformed the way in which individuals access high quality care packages, and the Care Home Reform Board has innovatively managed and stimulated growth and reform in the Care Home Sector.

The Deal for Children and Young People recognises the key role local public services play in enabling children and young people to make the most of their strengths to remain healthy and resilient. A key part of the Deal is to work in partnership with public services to promote and develop assets which will provide the opportunities required to enable all our children and young people to be healthy,

stay safe, to enjoy and achieve. This work has included collaboration on new ways of working with key partners and through utilising national innovation programmes such as developing new ways of supporting those in care and the edge of Care; the Atom Project and team have been established to work with young people and their families in new ways to both prevent young people entering the care system, and to expedite safely return to the family home for those already within care settings.

Within this programme of reform, work by Children's Services and partners has developed the Start Well model for early intervention, with Start Well Centres forming the centre of a community hub approach for families who require support across a range of issues. Consolidating these within communities and from a multi-agency perspective has helped families seek and receive help when and where they need it. Early Intervention and Prevention will be a key objective within our safeguarding and wider partnership work, from both a children's and adults' perspective.

Children's Social Care has led on the roll out of Wigan's whole system Signs of Safety Model which we'll also be testing within an adult safeguarding context as well; this strength-based approach is rooted in the same principles as the Deal and will allow the partnership to use a common language across all our core safeguarding processes and services.

In terms of core contribution to the Deal through our safeguarding work, over the past twelve months the Boards have:

- overseen key activity that has contributed to key changes around the way risk is managed daily through the Public Service Reform Multi Agency Hub. This is our term for our adults based multi-agency safeguarding team that pulls cases of risk from individual agencies front doors and queues and ensures a multi-agency response appropriate to the level of risk identified through better information sharing and response.
- started to roll out our Eyes and Ears programme that empowers local community groups and citizens and a wider set of professionals actively out and about within our communities to act on concerns they may have regarding adults and children who appear vulnerable or at risk.
- established an adult safeguarding early intervention model, the Safeguarding Tier System that allows care providers to both demonstrate that prevention measures are being taken to ensure that safeguarding issues are addressed earlier on, and to ensure that support is given to help put in place safe practices. This is being rolled out to a wider set of health and social care providers.
- Received robust safeguarding assurance from the health economy in the Borough led by WBCCG in line with the Greater Manchester Contractual Standards for Safeguarding Children, Young People and Adults at Risk and introduction of the GP Safeguarding Toolkit.
- Worked in collaboration with WBCCG and the Local Authority to respond to concerns raised within commissioned health services.
- reviewed our approach to how workforce development and training is offered and reviewed, and quality assured both children's and adult's safeguarding training at all competency levels.
- Greater Manchester Police have undertaken a complete integrated safeguarding review to ensure that public protection policing, systems and processes are mainstreamed and effective, both boards are assisting with this in terms of safeguarding training for new CID officers who will pick up public protection functions, with wider safeguarding training being rolled out to neighbourhood divisional staff who are the first responders in terms of attending scenes of crime where safeguarding issues may be present.
- developed a joint board Deal for Safeguarding that reflect the principles and expectations for both boards in how they work as a partnership and with communities. To support this a

new brand, Together Against Abuse started rolling out from Summer 2018 and which will continue for more thematic areas of safeguarding for both the old and new structure.

These developments represent a step change in the way agencies work together to protect adults, children and young people at risk of neglect, abuse and crime / exploitation and offer further opportunities to consolidate on our current position to further improve our safeguarding practice and outcomes.

### 1.3 Developing the Deal 2030 and what people told us about safeguarding and staying safe

The new safeguarding partnership will be a key contributor to our collective ambitions and objectives for the Borough, these have been collated and will be published as the Deal 2030.

To develop this plan, The Big Listening Project ensured that all of our residents were given the opportunity to tell us their aspirations for the future. We asked two simple questions:

- What should the borough look and feel like in 2030?
- How can we work together to achieve this?

In addition to the wide spectrum of engagement that took place across the borough, arrangements were made to ensure the views of all residents are taken into account, in particular those who are included in the protected characteristics covered by Equality and Diversity legislation.

Various faith groups and organisations who work to support BAME communities were approached for their views, including SWAP, LASARS and representatives from the Wigan and Leigh Mosques. We have also met with the Wigan Metro Access Committee.

In addition, targeted work was undertaken with Youth Cabinet, Eco Schools Event, Carers Centre, Sheltered Housing Schemes, Dementia Cafes, Mother & Baby Groups, Transition event, Wigan Pride, Armed Forces Hub, Blind Veterans Group

In total, The Big Listening Project:

- Collected the views of almost **6,000 people**
- Visited **83 locations and events**
- Listened to **2650 residents** who sat on our green sofa
- **500** residents had their say in the Video Booth
- **666** people completed an online survey
- Over **2,000** staff gave their ideas at Listening in Action staff sessions
- Our social media promotions managed to reach **252, 170** people

#### What residents told us

**Best start in life for children and young people** - The people of Wigan Borough told us they are proud of the borough's brilliant schools and colleges and want to see them keep getting better. Residents told us that they wanted opportunities for young people to achieve their full potential.

**Happy healthy people** - Our residents told us that being happy and healthy really matter to them.

**Communities that care for each other** - Residents told us that caring for people was important. Our residents told us that community was an important part of day-to-day life.

As a strategic partnership within a broader framework of services, organisations and wider partnerships committed to delivering our ambition Under the Deal 2030, we recognise that safeguarding outcomes (both from a long terms prevention perspective and in current day to day practice) are at the heart of wider work across all areas of work.

Achieving the collective ambitions particularly around the three areas above will help us achieve our ambitions regarding safeguarding. As a partnership we will collaborate, challenge and add value to those areas of work, set out overleaf in more detail.

Wigan Council - The Deal 2030

**Together We Will:**

**Create strong, safe and friendly communities that care about each other**

**The Deal**

39 **Our People**

Wigan Council - The Deal 2030

**Our Part**

Police and Council will work together in communities to make neighbourhoods safe

Continue to invest in our community groups to offer a diverse range of opportunities and support communities to live happily together

Support our communities to live happily together, respecting and celebrating differences

Make volunteering as easy for you as possible, and to remove any red tape so that you can be a real part of your community

Respond to any issues or concerns you have around the most vulnerable in our community

Value the importance of family and make sure that we involve you and your family to create the best possible outcome

**Your Part**

Tell us if anything in your area is concerning you

Access the opportunities in your community and support any events

Work closely with others in your communities and make sure that everyone can access the opportunities that our borough has to offer

Take up opportunities to volunteer and tell us if something is standing in your way

Be our eyes and ears in your community – if you are concerned about a neighbour or vulnerable person tell us so we can help

Look out for those that don't have a family support network around them

40 **Our People**



Wigan Council - The Deal 2030

**Together We Will:**

**Ensure the best start in life for all children and young people**

The Deal

Our People

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**Our Part**

Health and Early Years services will work together, with families, so that every child starts school healthy, happy and ready to learn.

We will work with our schools to provide access to good and outstanding education for all children and young people which provides them with the skills and experience that they need for future jobs and industry creating clear pathways to careers at an earlier age.

Ensure that every child and young person from Wigan who is in our care can live with a family in the borough. When they leave care, they're supported to live and work independently, confidently and safely in their community.

Providing positive opportunities for young people to engage with their local community and do things that interest them, keep them safe and make them happy.

When children and young people need help with their mental health and wellbeing, support will be easy to access in their community, readily available and effective.

**Your Part**

Use your local free early years and childcare offer and take advantage of Start Well activities and engage with health provision.

Support your child to get the best out of their education. Discuss their aspirations and tell us how we can help to make it happen.

Consider becoming a foster carer or adopting.

Encourage your child to join a local group or club in community. Help them to understand tolerance and acceptance so they are kind to others

Talk to your child about the importance of mental health and encourage them to share their worries

**Our People**

Wigan Council - The Deal 2030

**Together We Will:**

**Build a borough where people are healthy, active, and happy and doing what they enjoy**

The Deal

Our People

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**Our Part**

We will work hard to listen to you and find out the things you enjoy doing to stay healthy and happy

Work with and invest in our communities to continue to provide brilliant opportunities for you to do what you love in the borough

Work together with our partners to get our health services right and delivered where you live

Work with a range of organisations to create an excellent range of care and support

Invest in the best possible offer to carers across the borough so they feel recognised and supported

**Your Part**

If you need our services be honest with us about the things you love to do so we can help you and improve your life

Make the most of the opportunities in our borough to do things that make you happy, that connect you to your community.

Choose the right health care when you need it - that might be visiting your pharmacist, your GP or looking after yourself through self-care at home

Take responsibility for your own health and wellbeing

Tell us if you care for a family member or relative and make sure you look after your own health and happiness as well as the person you are caring for

**Our People**

## 1.4 Our Vision and Values

Our safeguarding partnership's vision and values were identified by key partnership discussions at Children and Adult workshops and through a workshop-based conversation we had with front line delegates at our conferences in 2018.

**Our Vision is** that residents of the Wigan Borough can live safely, free from harm, and abuse or the fear of abuse, in communities which:

- Have a culture that does not tolerate abuse
- Work together to prevent abuse
- Know what to do when abuse happens

**Our values illustrate** the approach the partnership will take in delivering its vision

- People have the right to live their lives free from violence, abuse and neglect
- all children and young people should have the opportunity to grow up safely and be protected from abuse and neglect, crime and anti-social behaviour, bullying
- Safeguarding adults and children is a shared responsibility of all agencies and agencies commit to holding each to account.
- The individual, family and community should be at the heart of safeguarding practice and we should value and actively seek their views and experiences to shape future practice and policy
- High quality multi-agency working is essential to good safeguarding
- We respect that adults have a right to take risks and that this will sometimes restrict our ability to act.
- There is a commitment to continuous improvement and learning across the partnership

**Our Ambition** is that the broader partnership and the new partnership board undertakes its leadership role and will:

- Champion the interests and rights of children, young people and adults at risk of abuse and neglect
- Ensure there is an emphasis on outcomes for children, young people, families and adults at risk of abuse and neglect
- Provide independent and objective challenge and leadership that is essential to ensure the best outcomes for those in need of protection and safeguarding amidst competing priorities
- Involve all partners, not just police, health and the local authority, with a clear platform and duty to co-operate
- Scrutinise and improve practice - using a range of new practice and individual user led approaches and meaningful measures to provide accountable oversight and feedback on performance and outcomes, with a focus on before crisis and that incorporates early help across the life course

- Learn from experience and evidence of what works well – creating workable strategic and operational arrangements that fit form to function and are proportionate, efficient, effective and adequately resourced
- Meet the leadership challenge of connecting multiple partners together and collaborate to achieve common goals and within new ways of working
- That every child and young person becomes a confident, resilient adult.

### 1.5 Our Deal for Safeguarding

Safeguarding as a constituent part of the Deal represents a new relationship between organisations and communities that puts individuals and communities at the heart of safeguarding. Our Deal for Safeguarding was developed in 2018 and is our partnerships commitment to working with and for communities and individuals. We have already begun to develop new programmes and approaches

**Safeguarding as part of The Deal**

Logos: Wigan Safeguarding Adults Board, Wigan Safeguarding Children Board, Wigan Council

Our part	Your part
We will provide you and your community with safeguarding information	Respect the people in your community who may be at risk and help make it a better place to live
We will work with partners to build safer communities	Be responsible and keep yourself and your family safe
We will make contacting us about safeguarding as easy as possible	Talk to us when you are worried or concerned about someone's safety, don't wait!
We will listen to what you say and respond to your concerns	Be open and honest; believe in us
We will provide safeguarding help when it is needed	Trust us to get it right and challenge us when we don't

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across the deal, including our innovative Eyes and ears programme, engagement opportunities across both children's and adults' areas of work. We will continue to build up our activity across the commitments outlined in the Deal within our new partnership arrangements

### 1.6 Priorities

To help focus the new partnerships collective efforts we have identified 5 key thematic areas for the next 18 months:

- Domestic Abuse,
- Neglect / Self Neglect
- Mental Health
- Exploitation
- Learning back into frontline practice improvement

We will develop work plans around these objectives within our new structure and within the wider partnerships over the summer.

## 1.7 Success Measures

We have identified the following success measures

### Success measure 1: learning with families, children and adults at risk of abuse or neglect

- A new model for learning with families. Used when practice makes a real difference and when it isn't good enough
- replacing serious case reviews with rapid reviews (for good and less good practice) and below this level, establishing a new partnership wide process for case learning reviews to ensure we embed learning at the pre-crisis stage.
- Building this into the core implementation of Wigan's Deal based Signs of Safety model, ensuring that the practice model directly links and provides evidence / issues for this element of work

### Success measure 2: learning with practitioners

- Implementing a new Learning Model that is practitioner led
- Each Learning opportunity supported by a core practitioner membership – led by Partnership Business Manager
- Priorities for improvement presented to the main partnership board each quarter.

### Success measure 3– Monitoring our effectiveness

- We will effectively use data to critically assess our core functions and develop a set of meaningful outcomes across our partnership, with identified priority areas of work that informs improvement in a timely way and how the three core partners are contributing to an understanding of single agency and partnership effectiveness.

### Success measure 4 – Learning informs wider public service reform

- The shared learning generated from our core activity is a constituent part of and informs our wider transformation under the deal, and can demonstrate that it influences and shapes commissioning, service provision and changes front line practice

## 2. Background to the new Multi-Agency Safeguarding Arrangements

These multi-agency safeguarding arrangements originate from the following key policy and legislative areas

The Alan Wood review

Children and Social Work Act 2017

Working Together 2018 08

Keeping Children Safe in Education 2018

Care Act 2014

In Wigan, we will continue to develop, agree and review the effectiveness of our model and its governance for launch from October 2019 and across the subsequent 12 months. We believe we are taking an innovative approach to our safeguarding arrangements but within the context of the wider public service reform in place within the Borough. We'll describe within our arrangements how our core safeguarding functions will complement and collaborate with connected areas of work such as:

- Health and Social Care Integration
- Start Well Model
- Place Based Integration

### The 3 Safeguarding Partners in Wigan

Wigan's safeguarding partnership for children, young people and adults is led by the 3 named statutory partners, Wigan Council, Wigan CCG and the Greater Manchester Police.

The Care Act 2014 similarly names the three responsible authorities, although it stipulates that local authorities are responsible for:

- **leading a multi-agency local adult safeguarding system** that seeks to prevent abuse and neglect and stop it quickly when it happens
- **making enquiries, or requesting others to make them**, when they think an adult with care and support needs may be at risk of abuse or neglect and they need to find out what action may be needed
- **establish Safeguarding Adults Boards**, including the local authority, NHS and police, which will develop, share and implement a joint safeguarding strategy
- **carry out Safeguarding Adults Reviews** when someone with care and support needs dies because of neglect or abuse and there is a concern that the local authority or its partners could have done more to protect them
- **arrange for an independent advocate** to represent and support a person who is the subject of a safeguarding enquiry or review, if required.

Working Together 2018 names the lead representatives from each of the 3 safeguarding partners, The Care Act 2014 likewise names the same three responsible authorities:

- the local authority chief executive,
- the accountable officer of a clinical commissioning group, and
- a chief officer of police

For Wigan, the lead representatives are:

**Alison Mckenzie Folan** Chief Executive Wigan Council

**Craig Harris** – Managing Director NHS Wigan Borough CCG

**Stuart Ellison** Chief Superintendent/Borough Commander Wigan

As set out in Working Together 2018 / Care Act 2014, the lead representatives can delegate their functions although they retain accountability for any actions or decisions taken on behalf of their agency. In Wigan, the lead representatives have identified the following senior officers in their respective agencies who have responsibility and authority for ensuring full participation with these arrangements:

The senior officers have delegated authority to speak on behalf of the safeguarding partner they represent, make decisions on behalf of their organisation or agency and commit them on policy, resourcing and practice matters, and hold their own organisation or agency to account on how effectively they participate in and implement the local arrangements.

**James Winterbottom** – Director of Children’s Services

**Stuart Cowley** – Director of Adult Services

**Sally Forshaw** - Executive Director of Nursing & Quality

**Steve Keeley** – Superintendent, Greater Manchester Police Wigan Division

In addition to the named statutory authorities, Professor Paul Kingston will retain his function as Independent Chair regarding Adult safeguarding and responsibilities under the Care Act, and maintain an independent adviser role regarding Children’s Safeguarding, and as contribution to the function regarding independent scrutiny as set out within Working Together 2018.

Our partnership will be facilitated by our operational Safeguarding Team within the local authority and Wigan Borough Clinical Commissioning Group Safeguarding team which includes the statutory role of the Assistant Director Safeguarding Children/ Designated Nurse Safeguarding Children & Children Looked After and the Assistant Director Adult Safeguarding / Designated Nurse Safeguarding Adults. These NHS safeguarding Designated Professionals have a statutory responsibility to guide and advise the local safeguarding leadership and be actively engaged in supporting the implementation of new local safeguarding arrangements in line with the NHS England and NHS Improvement Safeguarding Accountability and Assurance Framework (SAAF) (2019).

### 3. The architecture of Wigan’s Safeguarding Partnership

Wigan has agreed that our partnership arrangements will cover both children’s and adults safeguarding, and the structure and framework provided below is life course. A wider set of partners will be key to putting in place the work programmes under the Board and sub-boards.

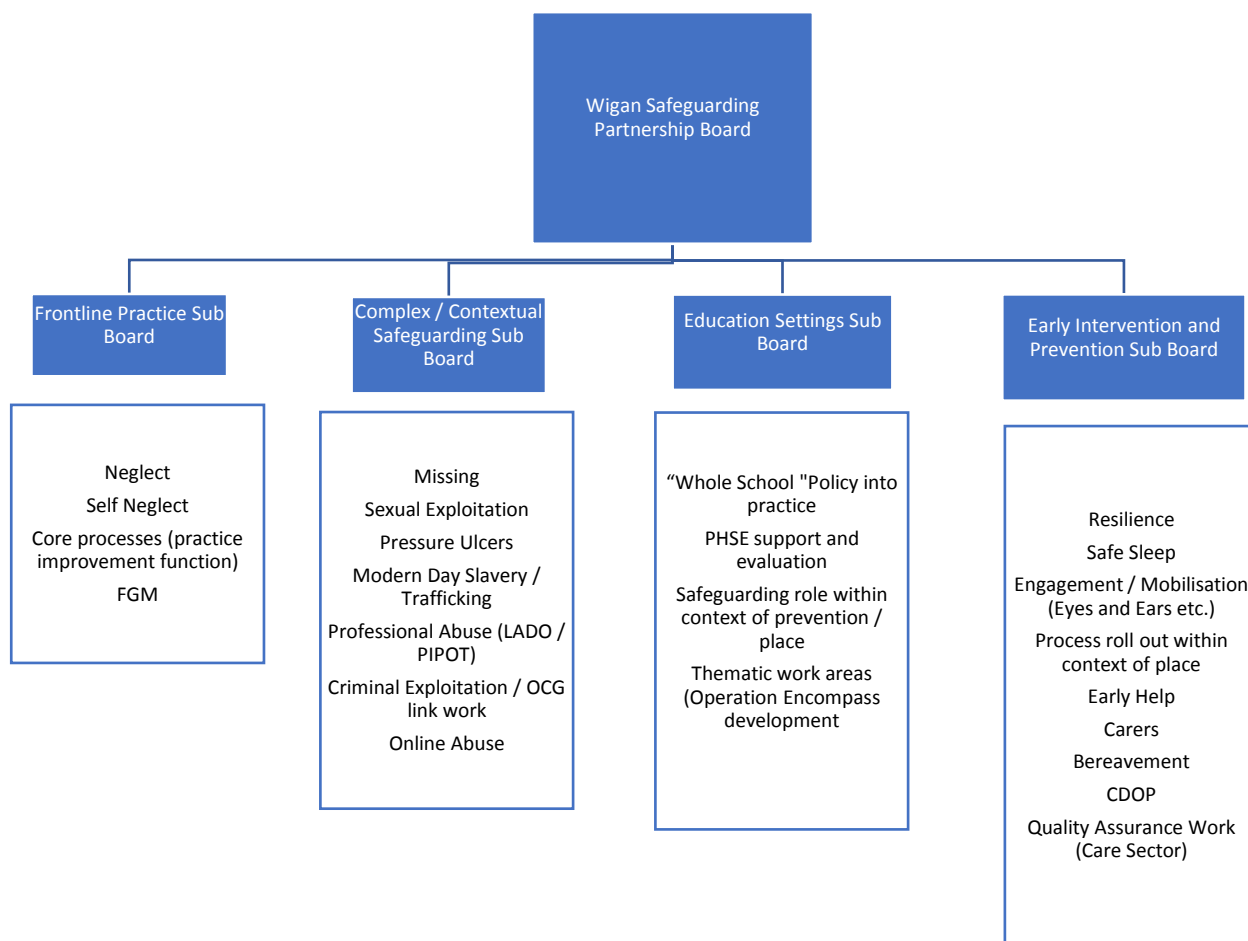
Historically the two separate boards have convened joint board meetings which have identified some joint working opportunities, but through consultation with safeguarding leads and current structure membership, combining both governance and accountability as well as joint leadership for both children’s and adults and crucially where we know we want to capitalise on our “think family” approach and integration opportunities, joining the two safeguarding work areas would allow for more efficient and effective delivery – quite simply the need for joint planning and ownership far outweigh the benefits that taking a binary approach do.

We believe this approach will assist us in achieving our collective ambitions and objectives and is in line with our principles outlined above and as part of the Wigan Deal. It also reflects and complements the wider partnership and reform landscape and the second structure diagram overleaf highlights the new safeguarding partnerships links with wider partnership groups central to achieving safeguarding outcomes.

The partnership will of course continue to review and evaluate this approach across the first twelve months of operation and the new structure will be in place from October 2019. Work over the summer will develop an overarching strategy and work plan for the partnership board and delivery sub-boards taking account of the thematic priority list highlighted above.

The following structure diagrams outline our approach and how this partnership will link across to other strategic partnerships and work areas. A summary of the core function of the partnership and each new sub-board which we are currently implementing follows. A summary of our new learning model follows.

### Wigan’s Safeguarding Structure from October 2019



### 3.1 Summary of the New Structure

Below we set out the core functions of the groups within the partnership, with a commentary on delivery groups that support the overall work of the sub boards and membership which will be formally agreed and in place by October 2019



## Wigan Safeguarding Partnership Board

- To ensure that the integrated Safeguarding Partnership delivers its statutory duties and functions in relation to safeguarding adults and children as set out in Schedule 2 of the Care Act (2014) and further develops multi-agency partnership working as set out in the new arrangements for Working Together to Safeguard Children (2018).
- To oversee the production and delivery of the local safeguarding strategies and plans and ensure that partner agencies have clear and effective strategic and operational responses to safeguarding the people of Wigan and that they discharge their responsibilities effectively.
- To ensure that safeguarding plans and processes actively contribute to the Deal 2030 objectives and outcomes
- To ensure that robust systems and processes are in place to hold partner agencies to account in relation to safeguarding policy and practice and to ensure that serious incidents and/or breaches in policy and practice are fully investigated and lessons learned.
- To deliver and ensure the provision of guidance, support and workforce development to partner agencies to enable them to discharge their safeguarding responsibilities effectively.
- To produce annual business plans and strategic planning documents in line with statutory requirements.
- To ensure compliance with all statutory requirements for monitoring and reporting safeguarding activity at strategic level (e.g. reporting of performance management information; compliance with inspections).
- To ensure that an appropriate and effective infrastructure is in place to support the Board in delivering the local safeguarding strategy and business plans.
- To oversee the commitment of resources to support safeguarding in Wigan including income generation and financial support to the partnership.
- To ensure that there is timely and effective communication between the Partnership, its partner agencies in the statutory and independent sectors, wider partnerships within Wigan Borough and the people of Wigan to support safeguarding across the borough.
- To ensure safeguarding issues are appropriately considered and actioned within the wider partnership commissioning framework and regarding the deployment of resources.
- To ensure that appropriate links are in place with other local, regional and national bodies and to maximise opportunities to develop co-operative and collaborative relationships to safeguard local people.

The Board will take place in two distinct parts, a short meeting of the key tripartite agencies with the Independent Chair (Adults) / Adviser (Children's), followed by a wider Safeguarding Board made up of key agencies and wider representatives and stakeholders. This will be made up of key agencies, lay members and stakeholders. The tripartite leaders will formally write to all agencies asking for representation at this new Board meeting. We anticipate 5 meetings per year of the new Board.

## Front Line Practice Development Sub Board

- To ensure compliance with all statutory requirements for monitoring and reporting safeguarding activity at strategic level (e.g. reporting of performance management information; planning for and compliance with inspections).
- To oversee improvements to key practice issues with all partners as identified through the partnerships learning and improvement model, and with an emphasis on prevention and reduction in representation. and to work towards an integrated all age front door
- To work towards a practice system and approach that contributes to a reduction in representations within children's and adults safeguarding systems



- To obtain assurance that Wigan’s Domestic Abuse, Substance Misuse and Mental Health Strategies and wider health and social care integration in the place have focused safeguarding objectives and related actions that support, earlier identification and intervention and improved outcomes for victims, families and communities.
- To develop strategies, plans and interventions regarding specific cohorts of risk in addition to those above.
- Lead on developing a Learning Model and opportunities to bring safeguarding policy, processes and resources together within a think family context
- To aim to develop and implement a common language of safeguarding across our partnership that generates understanding of each other’s roles
- Focus on systems and common processes that drive good safeguarding practice
- To establish and maintain clear and effective governance arrangements for multi-agency work to tackle personal and family-based safeguarding within the Wigan Joint Safeguarding structures.
- To make recommendations to commissioning bodies as necessary regarding joint multi-agency commissioning arrangements for services across the continuum of need, with both a population and targeted focus.
- To ensure the family based safeguarding work programmes are aligned to the development of the single all age front door arrangements, integrated place-based models and therefore embedded as part of the wider Public Service Reform programme for Wigan.
- To shape the Wigan contribution to development of a coordinated Greater Manchester response to safeguarding issues and for adults across the North West ADASS safeguarding Group
- To build and maintain a clear understanding of the available range and nature of services to support residents in the Borough, understand what the gaps in service are and work collectively to identify ways of addressing such gaps.
- To oversee the local implementation of new legislation and national policy, and to arrange for the publication of relevant guidance and information.
- To develop, implement and monitor multi-agency actions

### Education Settings Sub Board

On behalf of the Safeguarding Partnership, the Education Settings Sub Board will provide a forum for discussion, co-ordination and development of safeguarding policies and practice across the Education sector (including Early Years Settings). This group is the conduit to schools and educational settings regarding information from the other safeguarding work streams and in some cases be the primary delivery group for delivery of safeguarding interventions and processes within educational settings. It will:

- Promote best practice amongst all education settings.
- Embed the role of education settings in safeguarding.
- Ofsted Inspection – feedback responses & action
- Use of the Escalation Policy if/where appropriate.
- Develop a Training Strategy to meet the needs of education. Settings / children and young people / Governors etc. in relation to safer working practice.
- Ensure schools / education settings safeguarding includes child protection policies / procedures being in place, up-to-date and reviewed on a regular basis – year on year.
- Ensure all relevant new legislation or policies are shared and put into practice year-on-year.

- Keep an updated list of Designated Officers in schools and education settings and put in place a development programme to ensure consistency and effectiveness.
- Work collaboratively to test new ways of ensuring safeguarding messages and awareness raising within the school environment (including within PHSE settings) are efficient, consistent and effective

### Prevention and Early Intervention Sub Board

A new sub board will oversee the development of key preventative systems, processes, interventions and programmes. Within the context of our partnership, prevention and early intervention refers to both children and young people and adults. It recognises that achieving the objectives outcomes within the broader work of key partnerships within Wigan's public service reform programmes will provide the right interventions and processes that can demonstrate early intervention and prevention outcomes; the group will play a key role in providing oversight and critical support on these programmes. It will also take the lead on key programmes of work including:

- Review and refresh of the borough's Early Help offer within the context of place-based integration
- Oversee key programmes of public health activity including:
  - The work and action plan of the Safe Sleep Group
  - Suicide Prevention
  - Child Death Overview Panel
- Undertake an evaluation of the borough's approach to early intervention for adults at risk / with complex needs (incorporating the Live Well Service, PAUSE etc.)
- Provide lead oversight, management and development of the borough's quality surveillance programme for the care sector
- Lead on the wider roll out of the partnership's awareness and engagement programme of work, including the Eyes and Ears Programme
- Develop our partnership approach, policy and processes regarding specific cohorts of people (including Bereavement pathway, Carers Strategy and plans etc.)

### Complex and Contextual Safeguarding Sub-Board

The sub Board will develop an outcomes-based work plan which will form the framework for reporting to the Wigan Safeguarding Partnership Board Safeguarding Partnership Board. Thematic strategies and their leads will be tasked with providing implementation update reports to the sub group on a planned basis. The following areas will be overseen within this sub group and all will focus on both children's adults / life course approach:

- Sexual Exploitation
- Missing
- Organisational crime and abuse (Persons in a Position of Trust and Local Authority Designated Officer processes and policy)
- Criminal Exploitation
- Human trafficking
- Modern day slavery
- Cyber crime

The group will also receive updates on the local Prevent Strategy, Action Plan and Channel Panel Referrals / Outcomes and Hate Crime from the Place and Community Safety Partnership.

### 3.2 Wider Partner Involvement

In addition to our core tripartite membership, representation from a wider set of partners and organisations will be key to delivering our safeguarding objectives. These include the following key public sector and community / voluntary sector agencies who make up the overarching partnership:

Wrightington, Wigan and Leigh Acute and Community Trust	North West Borough Partnership Mental Health Trust
Greater Manchester Fire and Rescue Service	Greater Manchester Probation Trust
GM Community Rehabilitation Company	Wigan and Leigh College
Healthwatch	

Our partnership will also retain a lay membership at the partnership board level and a wider set of local and regional organisations across the delivery sub-board level, and at working groups. This will membership will be defined by October 2019 as part of our overarching framework, strategy and action plan development

### 3.3 Wider Partnership Links

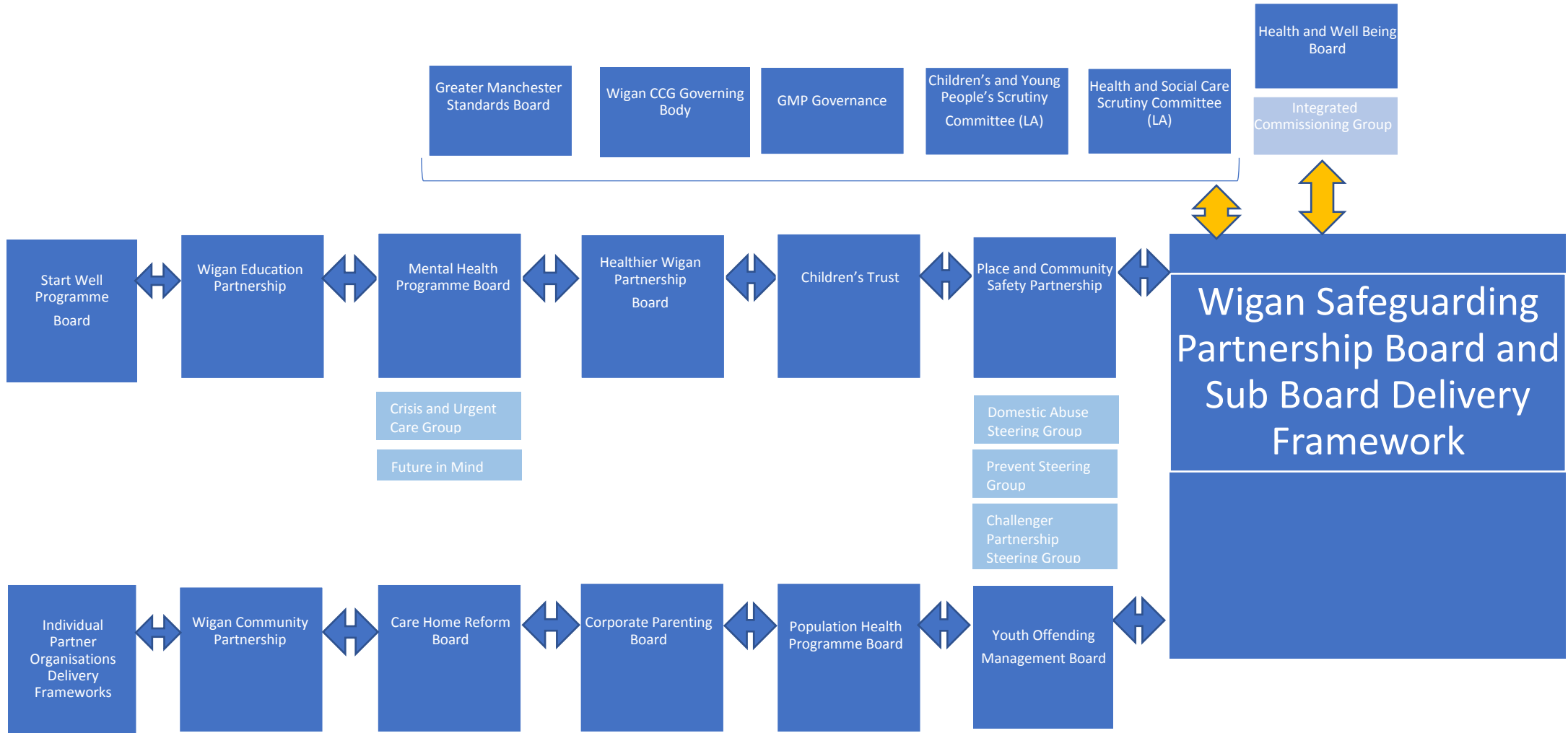
Our safeguarding partnership is one of a number of wider partnership arrangements within Wigan that will continue to practically plan where work areas and agendas cross over and can mutually support each other. How our safeguarding partnership collaborates and co-produces across this landscape will be crucial to achieving our objectives.


Additionally, the safeguarding partnership will require governance, oversight and scrutiny, this will come from a number of local and regional bodies, in the first instance direct to the Wigan Health and Well Being Board. From a Working Together perspective additional governance and oversight will be provided by the newly formed Greater Manchester Standards Board described below in this document and other specific tripartite partner governance forums.


Below is a view of our safeguarding partnership within this wider context, and a summary of the interdependencies that highlight the continued need to incorporate safeguarding at the heart of wider public service reform work.

Specifically, the partnership will receive updates on YOT management Boards strategy and action plans, and incident reporting from this sector will be incorporated within our learning model going forward.

# Wigan Safeguarding Partnership and Wider Public Service Reform locally and regionally



 = Reporting, Challenge and Reassurance  
 Ensuring Shared Learning is Appropriately Understood, Owned and Actioned  
 Increasing partnership collaboration / Reducing Duplication

 =
 

- Governance and Accountability
- Reporting and Solving Problems / Blockages
- Influencing Commissioning
- Regional Collaboration

### 3.4 Developing Our Learning and Improvement Model

Our Safeguarding Partnership is a learning partnership, and over the next few months we will establish a new learning and improvement model which will be in place by October 2019. By drawing together both our adult and children learning and improvement functions, we are already starting to further develop our current approach to whole system learning and action and both increase **opportunities** and speed at which we identify key improvement opportunities and ensure they are incorporated within both practice, commissioning and front-line interventions. The model will incorporate both practitioner views and service user intelligence, building on our current processes through our core children's adults practice models (Signs of Safety, Making Safeguarding Personal).

The learning model will be a partnership owned framework and driven by our network of safeguarding leads based in key partner organisations who will continue to meet as an overarching Learning and Review Group. We will also retain our Case Review Group to ensure that high level cases actions are driven and in place following local child safeguarding practice reviews.

These safeguarding leads will drive the development of our reflective learning model as described overleaf. The outcomes of learning will be presented to the Partnership Board and sub-boards as appropriate, with wider ownership of recommendations identified and a named lead across the wider partnership framework tasked to ensure that action is undertaken and where appropriate evaluated for impact and effectiveness.

Our model will build on core principles of reflective learning and will include opportunities for early identification of issues through upstream / pre-crisis case learning reviews – we already incorporate these within our adults learning and improvement framework and we have begun testing this process within children's work areas. Cases will be identified by partner agencies from business as usual practice.

Both the partnership board and sub-boards will develop a set of high-level meaningful measures to enable them to track progress of the various thematic work programmes and areas, much of this is already in place and requires review and re-establishment within the new partnership structure. We are committed to annual strategic needs assessment for the partnership to establish progress on thematic cohorts of risk, wider intelligence needs and overall direction of travel regarding core safeguarding functions.

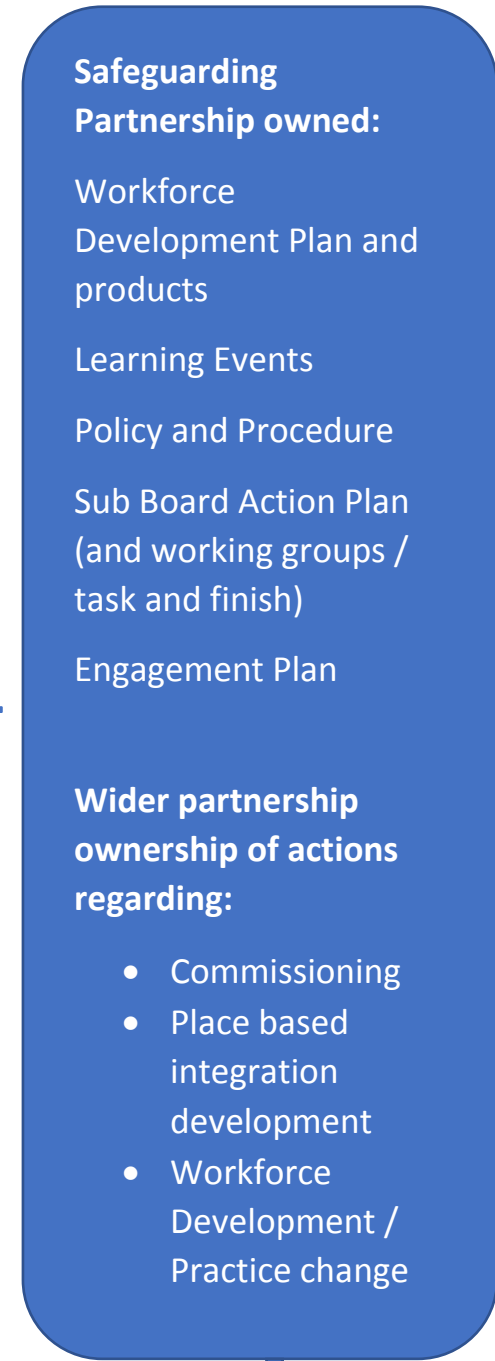
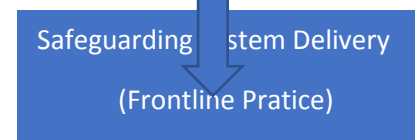
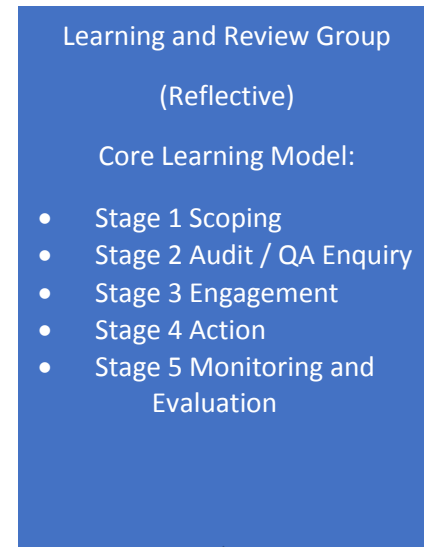
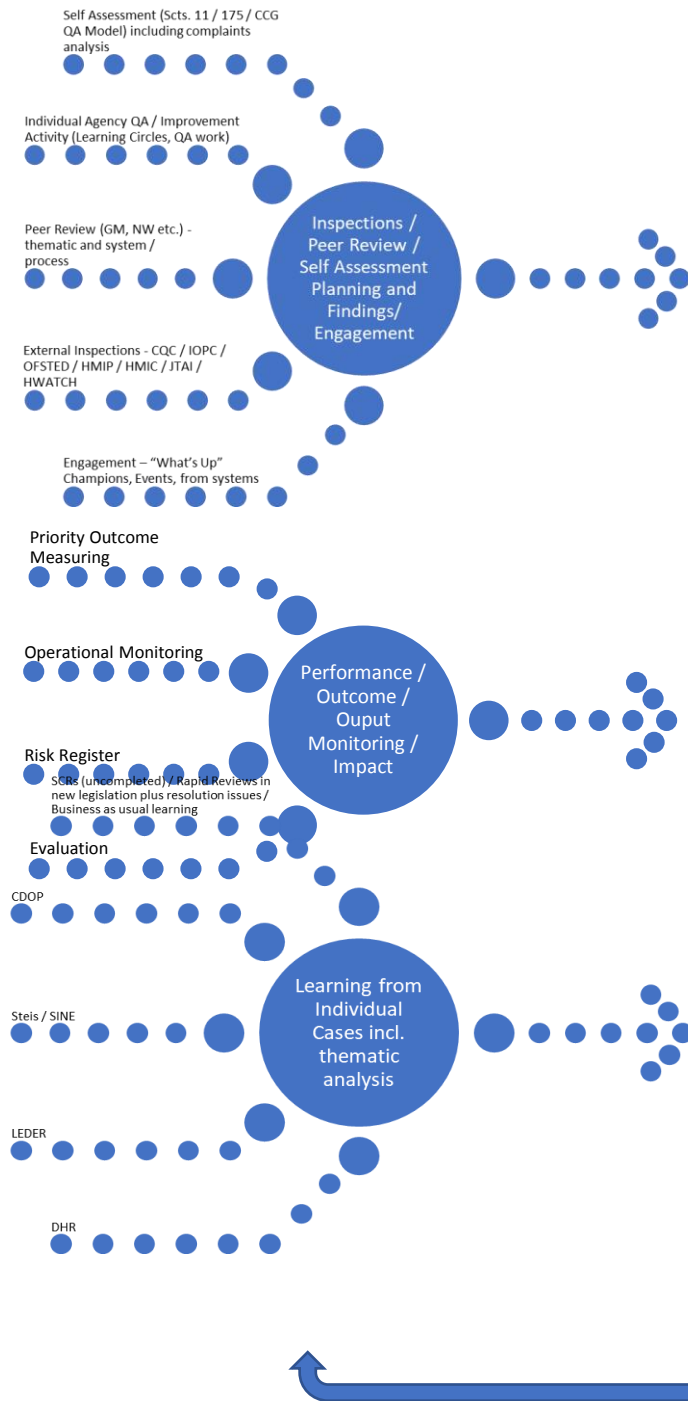
We have already begun to explore how individual partner quality assurance frameworks can add value within a new partnership approach, as well explore how individual case learning reviews can be streamlined and brought together to remove duplication of effort and increase partnership responsibility and oversight regarding lessons learned and into practice / policy etc.

#### Independent Scrutiny

Our safeguarding partnership will retain its Independent Chair regarding Adults Board and to ensure compliance with Care Act requirements), who will also provide an independent adviser role regarding the independent scrutiny function outlined within Working Together requirements.

In addition, the GM Standards Board will develop Peer Review arrangements to assist with an objective overview and scrutiny of the partnership. The new partnership will be facilitated by the independently managed Safeguarding Team and will include the development of a new learning and improvement model described below.

A summary of our learning model is presented overleaf



### 3.5 Child Death Overview Panel Arrangements

Since 2008 there has been a statutory requirement for Local Safeguarding Children's Boards to ensure that the deaths of all children under the age of 18 years are reviewed. There is requirement that the deaths of all children (0-18 years) receive a review (Children Act 2004).

Following the Wood Review (2016) and the subsequent introduction of the Children and Social Work Act CDOPs will no longer be part of the revised safeguarding partnership arrangements within local authority areas. The new statutory requirements now place the responsibility for the reviews of child deaths on the Clinical Commissioning Group (CCG) and the Local Authority, known as 'Child Death Review (CDR) Partners, from where the child was resident. CDR partners must also make arrangements for the analysis of information from all deaths reviewed. CDR partners may, if they consider it appropriate, model their child death review structures and processes on the current CDOP framework.

The ten areas across Greater Manchester (GM) operate a tri-partite arrangement. The current GM CDOP arrangements are consistent with the revised national statutory requirements. In line with the 2008 Department of Education recommendation that CDOPs should cover a population of 500,000 of children or higher, three of the CDOPs are made up of multiple Local Safeguarding Children Partnerships which also fall under the same geographical areas as the Coroner's Office jurisdiction and are as follows:

- Tameside, Trafford and Stockport CDOP
- **Bolton, Salford and Wigan CDOP**
- Bury, Rochdale and Oldham CDOP
- Manchester City CDOP

It is envisaged that in GM the Health and Wellbeing Boards within each local authority area will be required to scrutinise the reviews of child deaths locally with the GM Health and Wellbeing Board receiving information about child deaths across the region.

The GM Designated Health Professionals for Safeguarding Children continue to work with the GM Directors of Children's Services and the GM Directors of Nursing to ensure that:

- Commissioners and providers of health and social care services within GM are clear of the statutory requirement for reviews of deaths of all children 0-18 years;
- There are clear reporting structures of the findings of deaths of children and young people in GM;
- There are clear procedures in place to use data gathered, through various review arrangements, to prevent further deaths;
- Ensure that effective services are commissioned and provided to families who have suffered bereavement through the death of a child.

WBCCG are required to formally notify NHS England of the new arrangements by the 29th June. The Child Death Review arrangements will also be published on the CCG, Local Authority and the Wigan Safeguarding Partnership Websites.



## 4. Effective support – levels of need and support

Some of the immediate work of the partnership will be a review of our current thresholds of needs for children and young people (current version available at <http://www.wiganlscb.com/Professionals/Thresholds-of-Need-in-Wigan.aspx>) within the context and as a constituent element of the roll out of Wigan's Signs of Safety model. Work is underway on this wider roll out, which will include testing the model from a life course perspective. We want to move our response to a position where we talk about effective support not thresholds – how to help rather than who doesn't qualify for help. In Wigan we believe that every child and adult should have the opportunity to reach their full potential. We believe children should grow and achieve within their own families when it is in their best interests and is safe for them to do so and become resilient, productive and happy adults.

Through our approach across place and re-configuring our front doors as described above, and in line with the wider work we'll describe below, we are already working on developing appropriate services which are responsive to children, families' and adults at risk of abuse or neglect needs and wants. We have described how early years settings, schools and colleges are a central tenet of our safeguarding and wider system in Wigan and are a key cornerstone of our place-based integration work. They have responsibility to identify concerns early, provide help for children and prevent concerns from escalating. All our schools and colleges have designated safeguarding leads who are supported through the training programme provided by the safeguarding partnership – under our new arrangements we will extend that support through developing key support mechanisms in partnership with education settings such as a clinical / peer -led supervision model for DSLs.

### 4.1 Wigan's Early Help Offer

Early Help is embedded within our Thresholds of Need guidance (see above link) and Wigan has developed a partnership model of Early Help with key partners including educational settings and health (School Nurses, GP's, Community Midwives and Health Visitors etc.) Our ambition is to make Wigan Borough the best place for children to grow up, to be healthy, resilient, happy and able to access the fantastic opportunities to be connected to the place that they live and be economically independent in adulthood – through our Deal for Children and Young People.

Through our commitment to partnership engagement, we have seen an increasingly engaged workforce which has seen the development of a place-based delivery model taking shape. Staff are recognising the benefits and value of multi-disciplinary place-based conversations and are actively contributing.

As a partnership we have also invested in an IT system (EHM) which partners can use to record Early Help activity. On the principle that one plan for a family and a lead professional will help remove duplication in our system, we have seen 27 schools and colleges sign up as early adopters for access to the Early Help case management system thus far. A trainer has been appointed and there is a training plan in place to roll out further over the coming 12 months. Signs of Safety will be embedded into the system too as we roll out our new practice model.

## 4.2 Start Well Model

As the integrated, place based early intervention service in Wigan Borough, Start Well is further developing multi-disciplinary teams who have permission to innovate and that will deliver strength-based approaches to address health and social care inequalities with communities through connection to community assets and key relationships to schools, settings and primary care.

The Director for Community Services – Start Well has been appointed to lead and manage the combined group of staff, across Health Services and the Local Authority Start Well Teams. The aim is to deliver our vision for service integration and in line with the principles of Public Service Reform and The Deal.

The Start Well Offer is based on the Healthy Child Programme and the Greater Manchester Combined Authority 8 Stage Model and will be available to all families, but what they receive, how often and who this is delivered by will depend on their level of need. There is likely to be a greater prevalence of professionally led activities in our communities where there are the greatest health and social inequalities. Other communities in the borough will see a greater prevalence of community assets being utilised, including peer and volunteer led support and linkages to community organisations.

Start Well staff will know the communities they work in and have strengths-based conversations. They will work closely with volunteers and community organisations, to connect families into positive opportunities in the places they spend their time. Start Well teams will be colocated in seven service delivery footprints (SDF), aligned to place based teams. Duplication and hand offs will be reduced between professionals and there will be more integrated assessment and care planning. Digital technology will be more prevalent and Start Well will have a greater presence in General Practice Schools and Early Years Settings.

## 4.3 Place Based Integration and Safeguarding

Our mechanism for delivering public sector services is through our place-based integration plans. Improving the way public services work together is key to improving outcomes for residents, preventing harm, and managing demand for services in the face of financial challenge. Public service reform is a key facet of transformation which will support Wigan to manage demand and improve services. Public service partners across Wigan Borough are using a default setting of seven Service Delivery Footprints (SDFs) as a currency for the integration of services. Wigan is class leading in terms of our approach to place-based working.

Key pillars of the work are the Healthier Wigan Partnership, which is focusing on the integration of community-based health and care services, the Wigan Education Partnership creating opportunities for schools to work together and with others, and the Wigan Public Service Reform board which brings together wider partners like the police, fire services, DWP, National Probation Service and others. The cornerstones to the SDF model are schools and GPs due to the unique knowledge that GPs and school leaders have about the residents and families in their respective communities. We call these two sectors our Public Service Foundation Stones.

‘Huddles’ were established in each locality to bring to reality integrated case management discussions, involving staff from multiple agencies and Council teams. These have been used as a tool to implement a different way of working in which professionals know their communities and routinely work collaboratively in their SDF to provide coordinated support to families and individuals, reducing duplication and improving experience of public service for residents. We are working towards “one workforce” with a set of keyworker principles having been agreed and work

ongoing to move towards developing a baseline key skillset required for front line workers. Our community, voluntary and social enterprise partners are key to reform and through our Deal for Communities team of Community Capacity Officers alongside the Wigan Community Partnership we have been able to strengthen this relationship and offer.

Our new safeguarding partnership will play a key role in ensuring safeguarding is at the heart of our place-based integration and we have already begun to pattern our children's and adult's workforce development and training offer across the new delivery areas. Our new learning approach will focus on how we can inform and empower leadership within the place to work together in a much more holistic and co-ordinated way regarding safeguarding practice and preventative approaches.

#### **4.4 Towards One Front Door**

In addition to our work in SDFs, we have created multi-agency partnership working at a borough level through the Public Service Reform Hub. (PSR Hub). This uses asset based approaches and identifies adults with complex needs and repeat interactions across different public services to engage with them in a different way, for a different outcome. The PSR Hub is based at Wigan police station and brings together staff from GMP, housing, adult social care, substance misuse services, and those who work with people with complex dependency needs. Staff utilise their specialist skills sitting across the top of SDFs to "step up/ step down" complex or crisis cases, enabling effective preventative work in place.

A comprehensive victims of domestic abuse hub has also been established, combining statutory and voluntary services. The team includes police officers, independent domestic abuse advisors, Citizens Advice workers and volunteers as well as victim support officers. Victims are offered immediate face-to-face support to ensure they, and their family, are safe and are then be supported to resolve wider family issues such as debt, mental health and drug and alcohol issues.

Our ambition within the first twelve months of operation of the partnership is to develop and implement a child and young person focused multi-agency safeguarding team and approach and Children's Social Care and Greater Manchester Police have already begun some initial trial and testing of how this will work – ultimately bringing our joint intelligence / information sharing and assessment process together will ensure that young people and their families benefit from a more timely and consistently appropriate level of response from a wide set of partner agencies.

## 5. Geographical boundaries

These multi agency safeguarding arrangements refer to the Borough of Wigan, which is one of ten local authorities within the Greater Manchester Combined Authority family. Whilst the responsibility of delivering the legislative requirements of Working Together and the Care Act is solely the responsibility of Wigan Council, Wigan Borough Clinical Commissioning Group and Greater Manchester Police, wider collaboration across Greater Manchester and the wider North West region is in place to support the implementation of our arrangements.

### 5.1 Greater Manchester and the Role of the GM Standards Board

As part of the changes required in Working Together 2018, the ten authorities, clinical commissioning groups and Greater Manchester Police have established an overarching GM Standards Board. It has developed a memorandum of understanding that sets out the agreed areas and activities in which the Board and each borough's safeguarding partners will work together to support the improvement of safeguarding across Greater Manchester with the shared aims of:

- Securing a journey of continuous improvement to achieve the best possible outcomes for children and young people
- Building on existing capability with partners to identify and share good practice, diagnose improvement challenges and identify risks to performance.
- Systematically sharing evidence and research about what works across the sector and ensuring that there is effective dissemination of best practice approaches.

The GM Standards Board will take the lead on the following areas:

- Supporting local areas in the development of their new safeguarding arrangements to ensure they are appropriate.
- Developing a mechanism and implementing the process of Independent Scrutiny for all the Local Safeguarding Arrangements in Greater Manchester utilising a sector-led/ Peer support approach.
- Taking the lead for GM Policy and Procedure
- Ensuring that Greater Manchester local safeguarding arrangements understand legislative/statutory guidance and are informed of research on best practice in safeguarding.
- Setting core standards in safeguarding governance in Greater Manchester.
- Identifying and sharing approaches and practices that will support the local safeguarding arrangements.
- Establishing mechanisms for the effective communication of the work of the Standards Board and its key learning and messages.

### 5.2 Wider Designated Greater Manchester Networks

NHS Designated Professionals attend the Greater Manchester Safeguarding Children Network and Greater Manchester Safeguarding Adult Network. This specialist networks brings together Greater Manchester's NHS Designated Professionals for safeguarding and is accountable to the Greater Manchester Health and Social Care Partnership (GMH&SCP) via the GM Quality Board and GM Directors of Nursing. The Network also interfaces with the following groups:

- Greater Manchester Safeguarding Partnership
- Greater Manchester Local Safeguarding Partnerships

- Greater Manchester Named Professional Safeguarding Children groups
- Greater Manchester Designated and Named Doctors Network

The overall purpose of the networks are to have a strengthened GM focus on safeguarding children and adults at risk and to support and add value to development of effective safeguarding arrangements in GM. The network recognises that Designated Professionals are clinical experts and strategic leaders for safeguarding. As such they are a vital source of safeguarding advice and expertise for all relevant agencies and other organisations, but particularly to health commissioners in CCGs, the LA and NHS England, other health professionals in provider organisations, Quality Surveillance Groups (QSG), regulators, the Safeguarding Children Partnership Arrangements and the Health and Wellbeing Board.

## 6. Lived Experience and Voice of Children, Young People and families / Adults at risk of Abuse or Neglect

Within the last 12 months we have undertaken and received from partners various engagement and consultation insights that have contributed to improving and developing our core offer (policy / processes / interventions) or that have delivered key messages to both internal and external stakeholders and users, including:

- Last year the WSCB held a young people's event that was co-designed with young people through the youth Cabinet. The day was attended by 200 young people who were provided information and held discussions on key thematic areas such as sexual exploitation, online safety, anti-social behaviour and other key issues of safety young people were concerned about. This year's is currently being planned and will double the number of young people who have a chance to participate
- The board commissioned Safe Life's (formerly CAADA) to undertake both case audits and direct engagement / consultation with victims and children regarding their experience of how domestic abuse was case managed within our overarching co-ordinated community response model. The results are currently being compiled and will be used to assist in our refresh of the domestic abuse strategy.
- Youth Cabinet recently held a Mental Health Youth Conference with and for young people that explored different aspects of good mental health / well-being and discussions around the current system for young people who present with mental health issues. The discussions will be presented at the borough's Mental Health Programme Board
- Our Eyes and Ears training, and implementation programme has positively engaged with front line professionals and community and voluntary sector groups that helps people understand how to spot and simply refer individuals who may be at risk of neglect or abuse. Since we went live in April 2018, we have had over 200 alerts regarding children, young people and adults at risk of abuse or neglect that in many cases have enabled safeguarding services to intervene much earlier than at crisis point.
- Our recent safeguarding joint conference focused on front-line practice, and over 400 front line practitioners received and participated in skills workshops covering radicalisation, trauma informed practice, exploitation and coercion and control
- Our partnership with Healthwatch provided independent insight into and feedback from our adults at risk and their families regarding adult safeguarding section 42 processes. This has and will enable us to receive and act on direct experience of our safeguarding practice and processes and add value to our making safeguarding personal outcomes framework.

We will continue to build on our engagement activity and are updating an engagement action plan within our overarching Workforce Development and Engagement Strategy and against our revised delivery structure. By October 2019 we will have a co-ordinated programme of engagement and consultation that incorporates this element into our learning model and will include:

- mechanisms within our core statutory safeguarding processes to capture the lived experience of children, young people, adults at risk of abuse or neglect and families regarding the impact of safeguarding practice and process and where we can improve
- Priority areas that include thematic engagement processes within our action plans and that incorporate real voices and experience within targeted weeks of action, training and work force development products / engagement events
- What our awareness raising products, methods and processes will be across the partnerships thematic work plans to ensure we're addressing and communicating practical stay safe messages aimed at different cohorts of risk

- Developing a network of “What’s Up” champions who can provide insight and expert / lived experience evidence across safeguarding themes and processes

## 7. Local Child Safeguarding Practice Reviews

Our Learning Review Group will undertake both local case learning reviews and within that process consider cases that might meet the criteria for both national and local learning reviews (statutory guidance calls the latter local child safeguarding practice reviews). The Learning Review Group will agree the terms of reference for each local review, monitor progress with the review, with the Case Review group and process leading on the implementation of action plans.

The function of Learning Review Group will undertake those functions set out in Chapter 4 Working Together, namely

- Purpose of child safeguarding practice reviews
- Decisions on local and national reviews
- Rapid review
- Commissioning a reviewer or reviewers for a local child safeguarding practice review where appropriate
- Local child safeguarding practice reviews
- Expectations for the final report
- Actions in response to local and national reviews.

Our rapid review process is provided in Appendix One.

## 8. Learning, Workforce Development and Training

The Safeguarding Partnership will continue to both provide quality assurance regarding individual agencies safeguarding training products and deliver its own core training offer linked to an adults and children's competency framework. It has developed a Workforce Development and Training Strategy to this end with the following objectives:

- There will be a demonstrable culture within all tiers of the local workforce of supporting or professionally challenging people, colleagues and/or organisations, to ensure children, young people and adults get the right support.
- Children, young people and adults will have access to the information, resources and support they need when there are concerns about their wellbeing or safety.
- Concerns will be recognised early and people will be effectively supported to find solutions to the challenges they are experiencing through early intervention, prevention and the principles that underpin asset-based approaches, new conversations and adopting a whole family life course approach.
- The children and adult's workforce across Wigan will be competent and confident in identifying and responding to children, young people and adults who may become at risk of harm, neglect or abuse.
- The Safeguarding Workforce Development and Training Delivery action plan will develop a joint competency framework and evaluation plan that takes account of:
  - Specific training requirements and responsibilities for those who work with children, young people and adults at risk;



- The levels of safeguarding training required by staff dependent on role;
- Staff groups requiring single and/or multi-agency training;
- The learning outcomes that will support the delivery of quality services for children, young people and adults at risk;
- A variety of methods to evaluate the impact of workforce development opportunities;
- The skills and competencies that should be developed as an outcome of training.

The Operational Safeguarding Team will collaborate with wider partners to continue to contribute to the partnerships priorities as laid out in Business Plans and Strategic Objectives. An overarching strategy and action plan regarding this will be developed by October 2019 to reflect the new partnerships priorities and framework, and to ensure parity of esteem between a children's and adults individual safeguarding workforces where they exist.

## 9. Funding

Partner contributions will remain in place as is for 2019/20, with a new contribution formula developed and agreed by October 2019 for 2020/21 and beyond. Wider work at the regional level is currently underway by the tripartite partners to explore further options for collaboration regarding key functions of Working Together.

## 10. Resolution Policy

Our resolution policy is available at the following link:

<http://www.wiganlscb.com/Docs/PDF/Professional/Resolution-Policy.pdf>

## Appendix One - Working Together to Safeguard Children (2018)

### Report a serious child safeguarding incident

From 29 June 2018 local authorities in England have had to notify the National Child Safeguarding Practice Review Panel (NCSPRP) within 5 working days of becoming aware of a serious incident.

A serious incident is defined as follows;

**16C(1) of the Children Act 2004 (as amended by the Children and Social Work Act 2017) states:** Where a local authority in England knows or suspects that a child has been abused or neglected, the local authority must notify the Child Safeguarding Practice Review Panel if –

- (a) the child dies or is seriously harmed in the local authority's area, or
- (b) while normally resident in the local authority's area, the child dies or is seriously harmed outside England.

'Serious harm' as defined in the Children Act 2004 includes serious or long-term impairment of mental health or intellectual, emotional, social or behavioural development.

Source: <https://www.gov.uk/guidance/report-a-serious-child-safeguarding-incident>

Wigan Safeguarding Children Board must undertake a rapid review into all serious child safeguarding cases promptly and complete this within **fifteen working days** of becoming aware of the incident.

Source:

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/722309/Letter\\_from\\_Edward\\_Timpson\\_Child\\_Safeguarding\\_Practice\\_Review\\_Panel.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/722309/Letter_from_Edward_Timpson_Child_Safeguarding_Practice_Review_Panel.pdf)

