

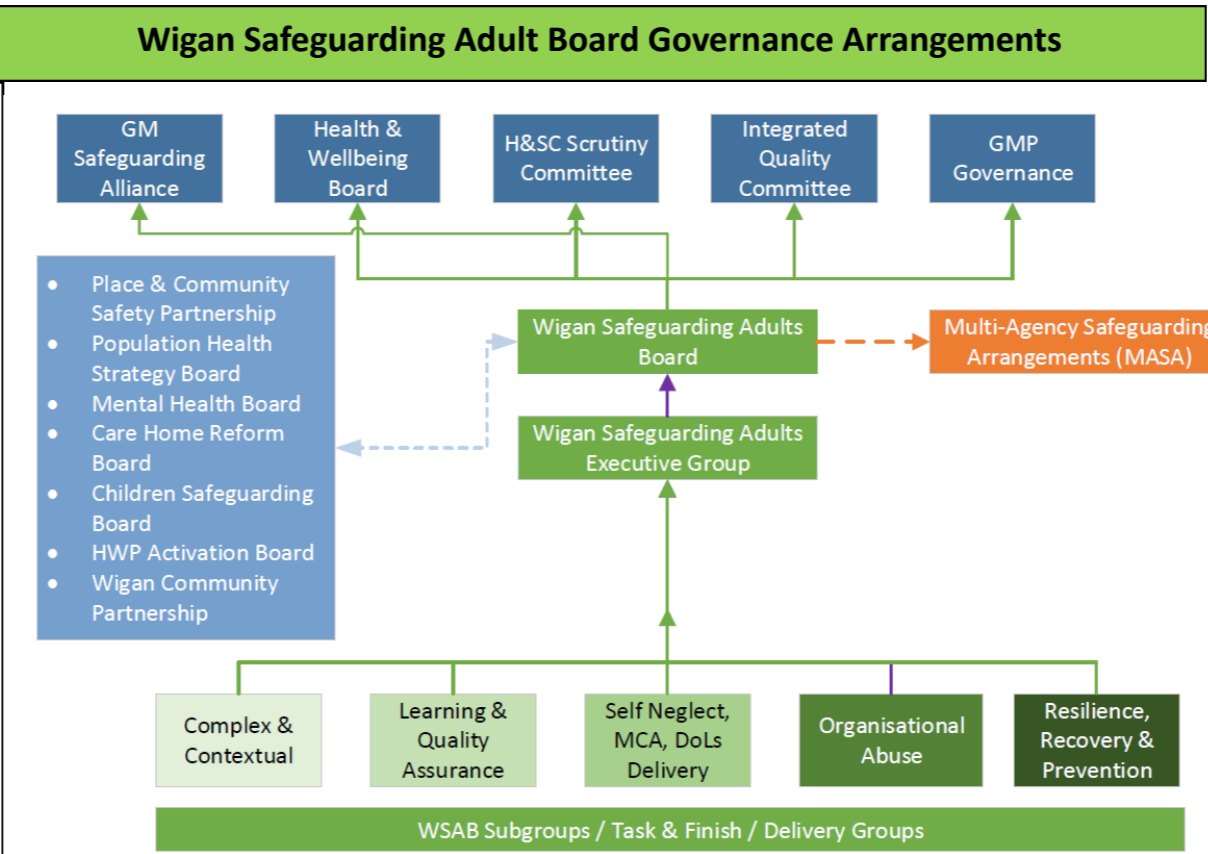
### Our Strategic Statement

**Our Vision is** that residents of the Wigan Borough can live safely, free from harm, and abuse or the fear of abuse, in communities which:

**Have a culture that does not tolerate abuse.**  
**Work together to prevent abuse.**  
**Know what to do when abuse happens.**

**Our Ambition is** that the Safeguarding Adults Board works within a broader partnership to:

- Champion the interests and rights of adults at risk of abuse and neglect.
- Ensure there is an emphasis on outcomes for adults at risk of abuse and neglect.
- Provide independent and objective challenge and leadership that is essential to ensure the best outcomes for those in need of protection and safeguarding amidst competing priorities.
- Involve all partners, not just police, health and the local authority, with a clear platform and duty to co-operate.
- Scrutinise and improve practice - using a range of new practice and individual user led approaches and meaningful measures to provide accountable oversight and feedback on performance and outcomes, with a focus on before crisis and that incorporates early help across the life course.
- Learn from experience and evidence of what works well – creating workable strategic and operational arrangements that fit form to function and are proportionate, efficient, effective, and adequately resourced.



### 2021/22 Objectives

<b>Learning and Improvement / Quality Assurance</b> <ul style="list-style-type: none"> <li>• Consolidate existing learning and impact of actions taken BLRs / SARs</li> <li>• Implement refreshed workforce development plan</li> </ul>
<b>Organisational Safeguarding</b> <ul style="list-style-type: none"> <li>• Establish delivery group to develop and implement an overarching policy and process and</li> </ul>
<b>Self-Neglect / MCA / DOLS</b> <ul style="list-style-type: none"> <li>• Establish delivery group to oversee review of existing self-neglect pathway and outcomes framework</li> </ul>
<b>Mental Health</b> <ul style="list-style-type: none"> <li>• Establish working arrangements with MH Programme Board to ensure learning outcomes are actioned</li> </ul>
<b>Complex &amp; Contextual Safeguarding</b> <ul style="list-style-type: none"> <li>• Develop and implement an effective adults system response as part of the delivery groups overarching action plan</li> </ul>
<b>Resilience, Recovery and Prevention</b> <ul style="list-style-type: none"> <li>• Establish group to act on opportunities to enhance and improve a preventative safeguarding response (safeguarding tier system, Eyes and Ears and wider community collaboration, thematic areas; bereavement, pressure ulcers, etc.)</li> </ul>
<b>Domestic Abuse</b> <ul style="list-style-type: none"> <li>• Work with DA Steering Group to embed effective response in S42 processes</li> </ul>

## The 6 Care Act & Safeguarding Principles:

- Empowerment
- Protection
- Proportionality
- Prevention
- Partnership
- Accountability

### Our Behaviours

- ♥ **Be Positive**  
...take pride in all that you do
- ♥ **Be Accountable**  
...be responsible for making things better
- ♥ **Be Courageous**  
...be open to doing things differently
- ♥ **Be Kind**  
...be helpful, generous and thoughtful towards others

### Strategic Priorities

Accountability, Assurance & Leadership	Quality Practice, Learning & Improvement	Policies, Strategies & Procedures	Place-based approach to early intervention and prevention	Building Back Better after COVID
<p>“Wigan has an effective Safeguarding Adults Board which fulfils its statutory responsibilities, has strong leadership and governance arrangements, and promotes a culture of collective accountability, respectful challenge and continuous learning”</p> <p><b>Strategic Objectives</b></p> <ul style="list-style-type: none"> <li>⇒ Continue to develop the WSAB and broader governance arrangements</li> <li>⇒ Develop arrangements with other Strategic Boards to be responsive and adapt, based on available data and intelligence to emerging safeguarding themes (both locally &amp; nationally) This will include the learning from Covid.</li> <li>⇒ Undertake horizon scanning and respond accordingly to any changes that may impact on the effectiveness and / or efficiency of Safeguarding in Wigan.</li> <li>⇒ Ensuring robust mechanisms are in place for partners to be held to account for their safeguarding practice.</li> </ul>	<p>“ Services &amp; staff are learning and improving in their safeguarding practice and adult safeguarding risk is better understood by WSAB and appropriately assessed by partners.”</p> <p><b>Strategic Objectives</b></p> <ul style="list-style-type: none"> <li>⇒ Learning from Safeguarding Adult Reviews and multi-agency audits is effectively embedded into practice and facilitating organisational change across agencies, leading to better outcomes for adults.</li> <li>⇒ Drive MCA training and effective implementation across the Partnership. Including embedded the key principles from the MHA Amendment</li> <li>⇒ Variety of feedback mechanisms available across staff groups and organisations (learning forums, reflective supervisions)</li> <li>⇒ Robust multi-agency safeguarding data to shape any multi-agency training offers, awareness and practice, and affect change when required.</li> <li>⇒ High-quality risk assessments, well documented and accessible to all</li> <li>⇒ A culture of openness and transparency is adopted for learning and recognising success</li> <li>⇒ The workforce is equipped to support adults appropriately where abuse and neglect are suspected through implementation of a robust workforce development and training strategy.</li> </ul>	<p>“Our partners work within a framework of policies and procedures that keep people safe”</p> <p><b>Strategic Objectives</b></p> <ul style="list-style-type: none"> <li>⇒ Our partners work within a framework of policies and procedures that keep people safe– this includes effective completion and delivery of the Section 140 Policy</li> <li>⇒ Multi-agency safeguarding strategies, policies and procedures are regularly reviewed to ensure currency, reflecting emerging legislation, policy and/or learning, and that these are easily accessible to frontline staff and used effectively</li> <li>⇒ Establishing robust feedback mechanisms to ensure safeguarding practice is in line with current best practice and the Care Act 2014.</li> <li>⇒ Undertaking assurance activity to test compliance and effectiveness of implementation of local safeguarding and adult protection policy and procedure.</li> <li>⇒ To raise awareness of safeguarding policy and procedure related to specific local safeguarding challenges.</li> <li>⇒ To raise awareness of the Safeguarding Adults Review (SAR) process, and ensure threshold decision making is consistent across Wigan.</li> </ul>	<p>“Adults at risk are identified early and have their needs met promptly and effectively</p> <p><b>Strategic Objectives</b></p> <ul style="list-style-type: none"> <li>⇒ We will improve awareness of safeguarding, including “complex” safeguarding, across all communities, especially with those who are isolated, diverse and underrepresented by reviewing our communication strategy and developing a measurable action plan.</li> <li>⇒ There will be a “no wrong door” approach to raising concerns and / or accessing support. People will be able to raise concerns and access support in a timely manner and from wherever they seek</li> <li>⇒ There will be strong connections established with other key programmes of work which relate to safeguarding and a shared understanding of the interrelationships between them. This includes, but is not limited to; Mental Health, Suicide, Self-Neglect, Substance Misuse / Addiction, Domestic Violence &amp; Homelessness</li> </ul>	<p>“Improve understanding of the impact of Covid-19 locally to help inform future planning and preparations”</p> <p><b>Strategic Objectives</b></p> <ul style="list-style-type: none"> <li>⇒ Understand the impact of Covid on Safeguarding to learn any lessons for future COVID-19 outbreaks and enable us to respond effectively to any changing safeguarding needs; <ul style="list-style-type: none"> <li>• Organisational Safeguarding</li> <li>• Self-Neglect</li> <li>• Mental Health</li> <li>• Bereavement / Suicide</li> <li>• Pressure Ulcers</li> </ul> </li> <li>⇒ Organizations are prepared for people to raise abuse-related issues that occurred during lockdown</li> <li>⇒ Staff and volunteers are briefed about such issues arising and trained in how to respond to them</li> <li>⇒ Safeguarding thematic areas are reviewed and improved regarding opportunities for earlier prevention and intervention</li> </ul>