



Wigan Safeguarding Adults Board Strategic Plan 2025 - 2027



Our Mission:

Working together with our communities, helping people live safer, happier lives.



Contents

Foreword	3
What is the role of Wigan Safeguarding Adults Board?	4
Principles of Safeguarding Adults.....	5
Our Structure	5
Our Membership	6
Our Values & Behaviours	7
Our Strategic Priorities.....	8
Prevention.....	8
Quality Assurance.....	8
Making Safeguarding Personal (MSP).....	9
Transition into Adulthood	9
Digital	9
How will we evidence our Impact?.....	10
How will we communicate our Progress and Outcomes.....	11
Further Information.....	11
Appendix 1 – Quality Assurance Framework.....	12
Appendix 2 – Priorities on a Page	13

Foreword

Dr Suzanne Smith, Independent Chair

Wigan Safeguarding Adults Board

I am pleased to present the Wigan Safeguarding Adults Board (WSAB) 3-year Strategic Plan. This plan has been developed in collaboration with our board partners, building on previous efforts and steering us towards an exciting future.

The Wigan Safeguarding Adults Board acknowledges the importance of collaboration with our communities to help people live safer and happier lives. Under our renewed focus, "Progress with Unity," we have established a Quality Assurance Framework (QAF) to measure progress and provide regular updates to the board.

Our refreshed mission, values, and behaviours serve as a cornerstone for our partnership, ensuring our work remains person-centred and community-focused, with an outcome-oriented and asset-based approach. Annually, we will report on our key priorities through our annual report, using the methods outlined in our framework to demonstrate progress and adjust efforts as needed.

Our strategy remains adaptable to incorporate new local and national insights, legislation, and best practices, ensuring we stay focused on enhancing our coordinated safeguarding efforts. We are confident that this renewed commitment to collective action will lead to lasting positive changes and outcomes. Together, we can overcome barriers that create financial, health, education, and environmental inequalities in our borough, providing fair opportunities for all residents.

As the Wigan Safeguarding Adults Board, we will work together to achieve our mission:

Working together with our communities, helping people live safer, happier lives.

What is the role of Wigan Safeguarding Adults Board?

The Wigan Safeguarding Adults Board (WSAB) is made up of a partnership that agrees on how different services and professional groups will work together to safeguard adults at risk of abuse or neglect across the borough.

The Board oversees all organisations in Wigan and Leigh that work with adults at risk and have a responsibility to ensure the safeguarding system works well to protect them.

WSAB Statutory Duties under the Care Act 2014:

- It must publish an evidence based strategic plan covering each financial year that sets out how it will meet the above objective and what each member will do to achieve this.
- It must publish an annual report detailing what the Safeguarding Adults Board (SAB) and each member has done during the year to achieve the above objective and implement the strategic plan and detail the findings of any Safeguarding Adults Reviews that have taken place.
- It must conduct any Safeguarding Adults Reviews under Section 44 of the Act.

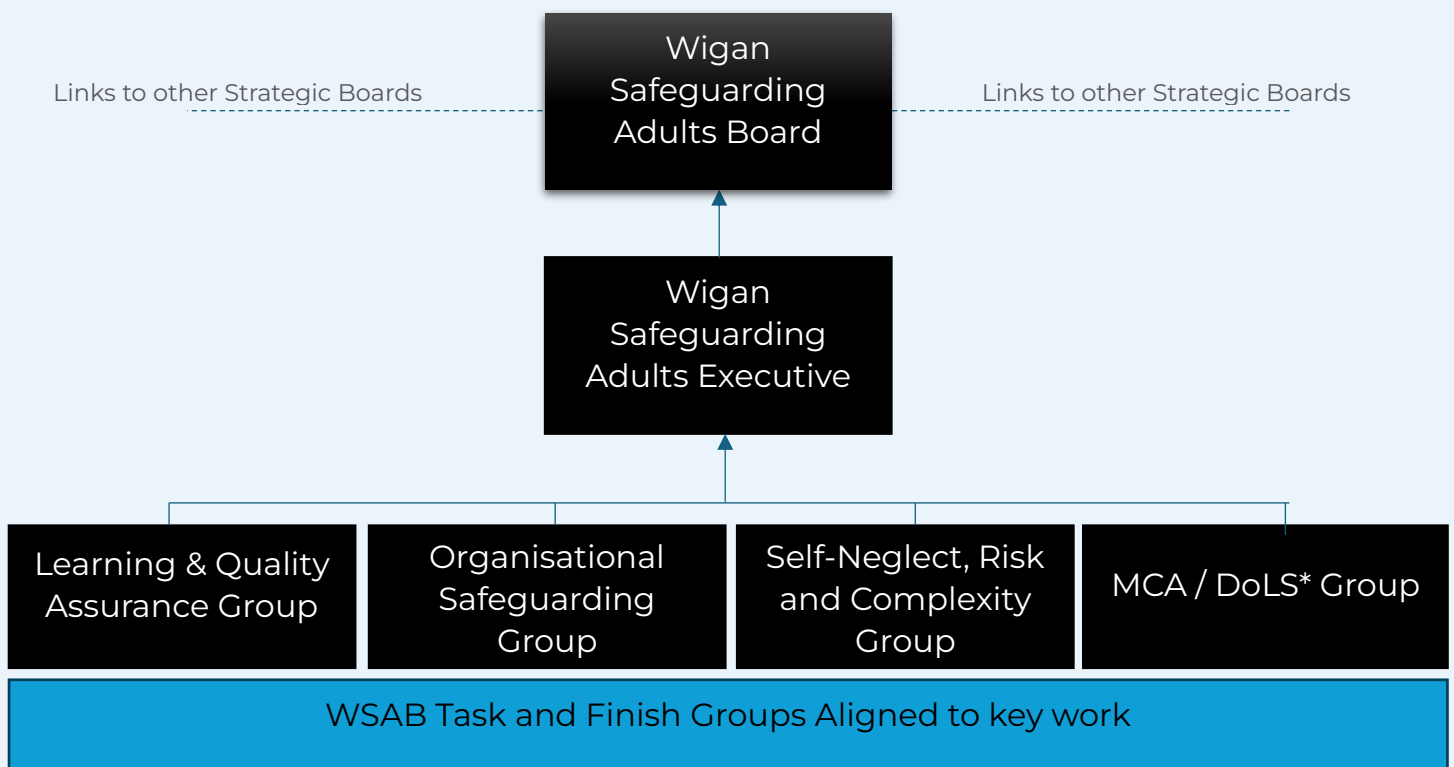


Principles of Safeguarding Adults

The six principles of safeguarding adults that the WSAB work to are:

1. **Empowerment** - 'People being supported and encouraged to make their own decisions and informed consent.'
2. **Prevention** - 'It is better to take action before harm occurs.'
3. **Proportionality** - 'The least intrusive response appropriate to the risk presented.'
4. **Protection** - 'Support and representation for those in greatest need.'
5. **Partnership** - 'Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse.'
6. **Accountability** - 'Accountability and transparency in safeguarding practice.'

Our Structure



* *Mental Capacity Act / Deprivation of Liberty Safeguards*

Our Membership

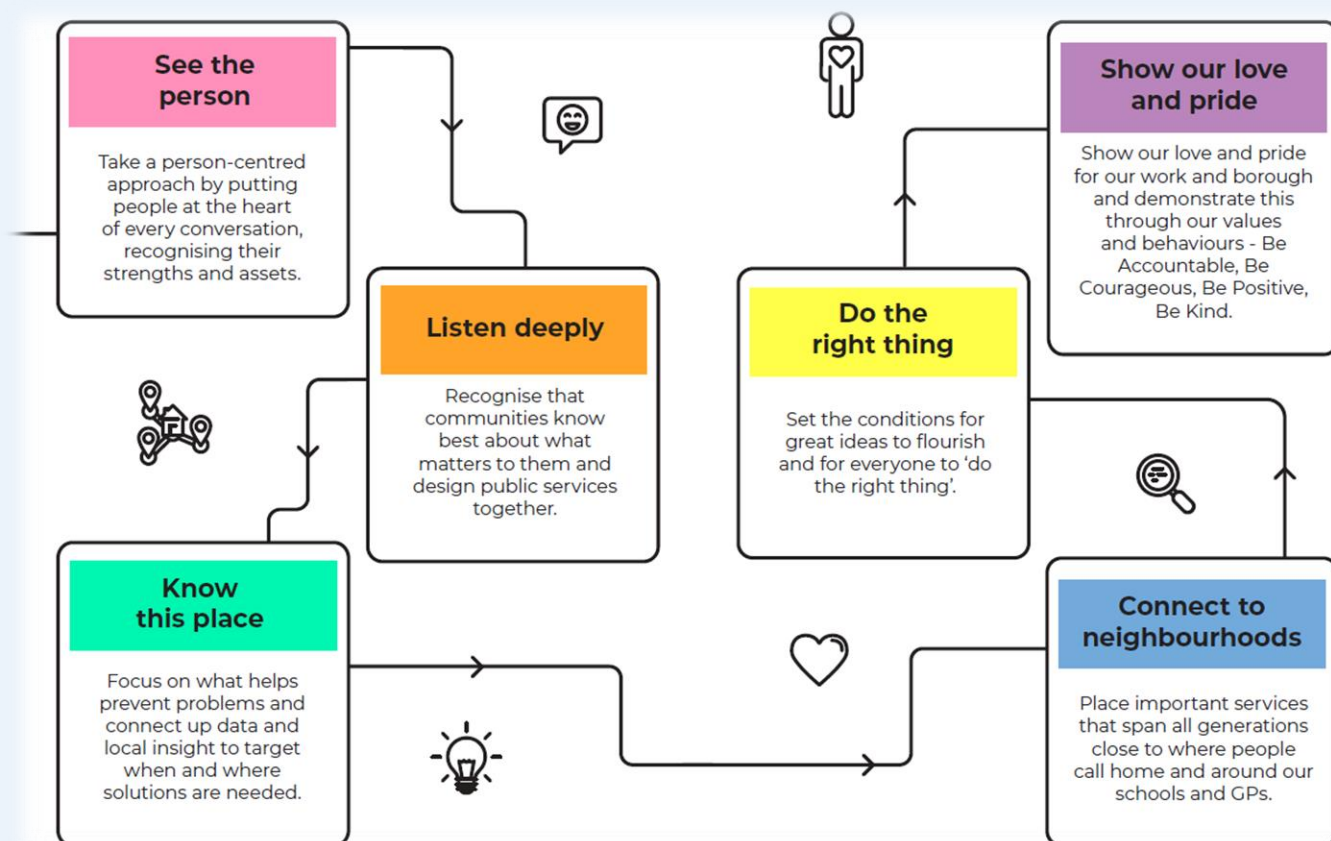
Position	Agency
Core Members	
Independent Chair	Independent
Chief Superintendent Wigan Division	Greater Manchester Police
Director of Adult Services	Wigan Council
Associate Director Quality	NHS GM Integrated Care Board
Portfolio Holder Adult Social Care	Wigan Council
Wider Membership	
Assistant Director Adult Social Care Practice	Wigan Council
Director of Social Care and Transformation	Wigan Council
Assistant Director Adult Safeguarding	NHS GM Integrated Care Board
Head of Operations, Wigan	Greater Manchester Mental Health Trust
Head of Probation, Wigan	Greater Manchester Probation Service
Prevention Manager, Wigan	Greater Manchester Fire and Rescue Service
Chief Officer	We Are with You (Drug and Alcohol Services)
Detective Superintendent (Vulnerability Lead) Wigan Division	Greater Manchester Police
Chief Nurse	Wrightington, Wigan & Leigh Teaching Hospital NHS Trust
Deputy Chief Nurse	Wrightington, Wigan & Leigh Teaching Hospital NHS Trust
Principal Social Worker (PSW Adults)	Wigan Council
Lawyer (Legal advisor to WSAB)	Wigan Council
Service Manager	Wigan Adults Safeguarding Board Business Unit
Care Quality Commission (Wigan lead officer)	Care Quality Commission
Service Manager Adult Safeguarding	Wigan Council
Head of Safety	His Majesty's Prison Service Hindley
Service Manager Partnerships	Wigan Council
Prevent Lead	Wigan Council

Our Values & Behaviours

In line with Progress with Unity, we have a unique and genuine commitment to work together as a collective for the good of the borough.

The success we've had has come from our culture, behaviours and approach to working alongside our communities.

Through 'Progress with Unity' we will strengthen the way we work through the following six tried and tested ways of working to achieve long-lasting change and will be adopted as WSAB's values and behaviours.



Our Strategic Priorities

Prevention

Reducing inequality and keeping people safer through early intervention before the situation reaches crisis

Our Objectives:

- We will improve awareness of safeguarding across all communities, especially with those who are isolated, diverse and underrepresented by reviewing our communication approach and developing a measurable action plan.
- We will ensure there is “no wrong door” to raising concerns or accessing support.
- We will ensure strong connections are established with other key programs of work and boards which relate to safeguarding and a shared understanding of the interrelationships between them.
- We will continue to provide training for our Safeguarding Tier System and monitor its effectiveness.
- We will continue to provide training for our “Eyes and Ears” program and monitor its effectiveness.
- We will ensure through “Progress with Unity” that there is a strong community presence, citizenship and connection, reducing inequalities.
- We will ensure that services are in place to support people presenting with vulnerabilities and risk that don’t “fit the box”.

Quality Assurance

An effective Board with strong leadership and governance, promoting accountability and continuous learning within set policy and procedure to keep people safe.

Our Objectives:

- We will work with other Strategic Boards on available data and intelligence to understand emerging safeguarding themes (both locally & nationally)
- We will further develop our partnership quality assurance framework.
- We will ensure that we incorporate examples of best practice in our learning and improvement.
- We will ensure that learning from Safeguarding Adult Reviews and multi-agency audits is effectively embedded into practice and facilitating organisational change across agencies, leading to better outcomes for adults.
- We will ensure multi-agency safeguarding data shapes training offers, awareness and practice, and affects change when required.
- We will undertake assurance activity to test compliance and effectiveness of implementation of local safeguarding and adult protection policy and procedure.

Making Safeguarding Personal (MSP)

Listening deeply and utilising asset-based approaches to safeguarding practice- doing the right thing for individuals at the heart of our work

Our Objectives:

- We will ensure our default position is to work with people, being open and honest throughout.
- We will promote that safeguarding will be understood as everyone's business.
- We will be open and honest, even when things go wrong.
- We will focus safeguarding on the person, not the process.
- We will use learning to inform future approaches.
- We will change policy to ensure that individuals, their families, friends or carers are involved in strategy meetings where appropriate- "No decision about me, without me".

Transition into Adulthood

We will work together to have a seamless move into adult services

Our Objectives:

- We will be part of the creation of a Transitional Safeguarding Policy.
- We will make sure children, young people and their networks know what support is available or what care they will receive when they turn 18.
- We will ensure that the transition from child to adult services is smooth addressing the full range of needs, including mental health, education, and social care, recognising that these needs do not change overnight with age.
- We will promote strong collaboration between children's and adult services to provide consistent and continuous support. Involving young people in decisions about their care and support, ensuring their voices are heard and respected.
- We will identify and address risks early to prevent issues from escalating as young people transition to adulthood.

Digital

As a cross-cutting theme, we will ensure we harness the power of new, innovative and creative digital and artificial intelligence solutions and products. We will be creative in the safe utilisation of technology to harness the power of data along with offering new more efficient ways that partners and communities can link in with WSAB.



How will we evidence our Impact?

Quality is at the heart of the Wigan Safeguarding Adults Boards work. That means ensuring the quality of the safeguarding services our partners deliver are the best that they can be in order to protect the people we serve. The challenge is to ensure we do this as a system, where each initiative to improve quality fits with all services.

Our Quality Assurance Framework will help demonstrate the assurance that our strategic priorities are on track by drawing on a range of data including those from people with lived experience of abuse and exploitation. Please see appendix 1 for an infographic on how we measure quality.

With adults at risk at the heart of our approach, our framework will provide evidence as to whether the right things are being done for the right reasons in the right way and enables the use of information to secure greater impact, effectiveness and efficiency. It will enable board to objectively evaluate the effectiveness of organisational arrangements and by doing so, fulfil our statutory obligations.



How will we communicate our Progress and Outcomes

At the end of each year our impact on outcomes for adults at risk will be demonstrated in our annual report aligned with the imperatives set out in our Quality Assurance Framework providing a cohesive partnership approach to quality within safeguarding services.

Along with reporting progress routinely through regular board governance we will host a development day annually to review our strategic plan and discuss previous outcomes alongside planning our work for the year ahead.



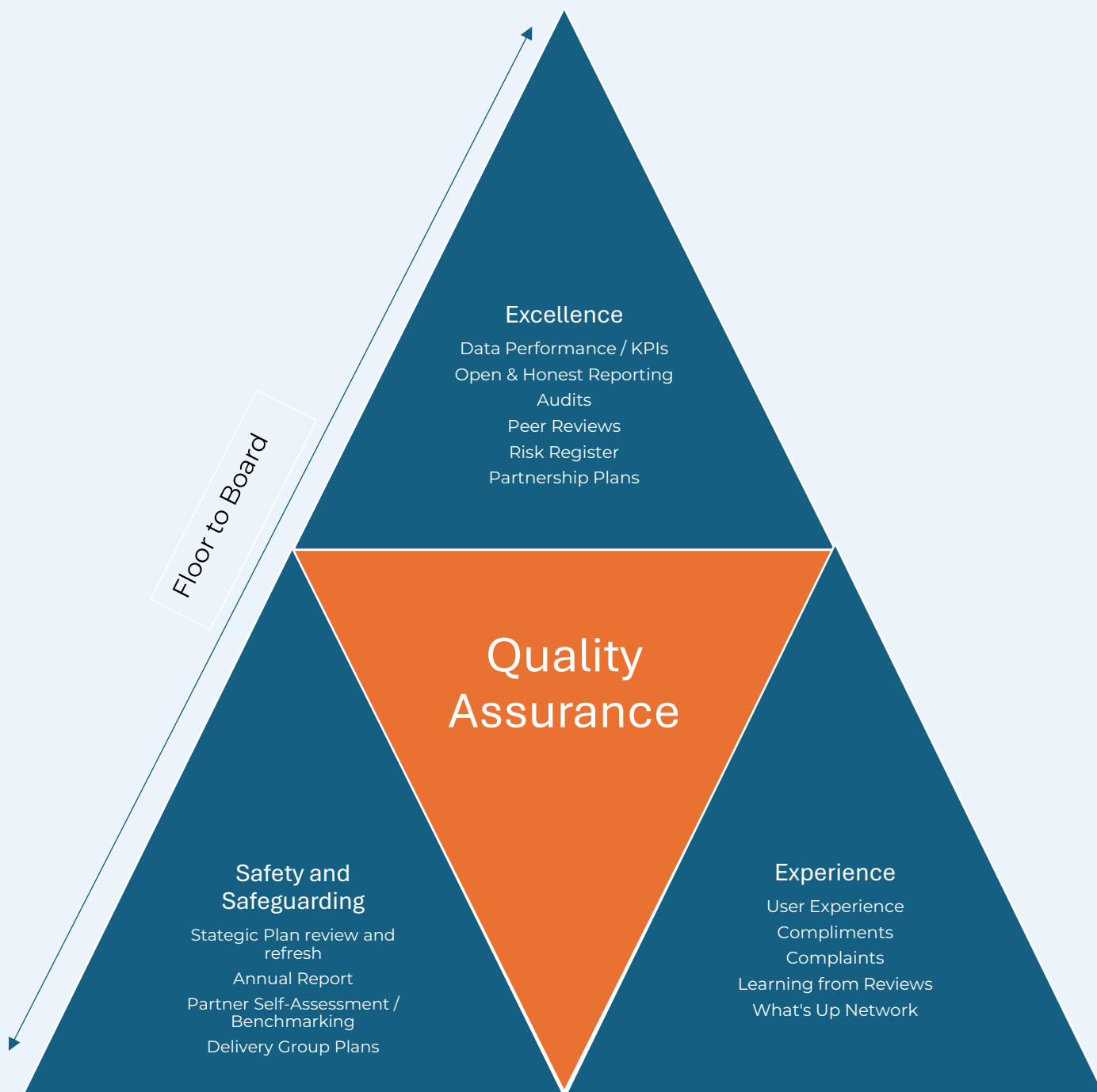
Further Information



Visit our website www.wigansafeguardingadults.org for more details about the work of WSAB and information on how you can contact us



If you are concerned about the abuse or neglect of a vulnerable adults please visit www.wigan.gov.uk/resident/health-social-care/adults/report-abuse-or-neglect-of-a-vulnerable-adult.aspx



For more information about our Quality Assurance Framework, please visit <https://www.wigansafeguardingadults.org/The-Board/Strategic-plan.aspx>

Appendix 2 – Priorities on a Page

Prevention	Quality Assurance	Making Safeguarding Personal (MSP)	Transition into Adulthood
Reducing inequality and keeping people safer through early intervention before the situation reaches crisis	An effective Board with strong leadership and governance, promoting accountability and continuous learning within set policy and procedure to keep people safe	Listening deeply and utilising asset-based approaches to safeguarding practice- doing the right thing for individuals at the heart of our work	We will work together to have a seamless move into adult services
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